# BC Shipping Scale





# Service Manual

# **BC Shipping Scale**

# **METTLER TOLEDO** Service

# Essential Services for Dependable Performance of Your BC Shipping Scale

Congratulations on choosing the quality and precision of METTLER TOLEDO. Proper use of your new equipment according to this Manual and regular calibration and maintenance by our factory-trained service team ensures dependable and accurate operation, protecting your investment. Contact us about a service agreement tailored to your needs and budget. Further information is available at <u>www.mt.com/service</u>.

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- Contact METTLER TOLEDO for service: The value of a measurement is proportional to its accuracy – an out of specification scale can diminish quality, reduce profits and increase liability. Timely service from METTLER TOLEDO will ensure accuracy and optimize uptime and equipment life.
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  - b. Initial Calibration Documentation: The installation environment and application requirements are unique for every industrial scale so performance must be tested and certified. Our calibration services and certificates document accuracy to ensure production quality and provide a quality system record of performance.
  - c. Periodic Calibration Maintenance: A Calibration Service Agreement provides on-going confidence in your weighing process and documentation of compliance with requirements. We offer a variety of service plans that are scheduled to meet your needs and designed to fit your budget.

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- The majority of our products fall within categories 8 and 9. Those categories currently do not fall
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- Those products which fall within categories 1-7 and 10 will be in compliance with the EU RoHS Directive from no later than July 1, 2006.
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We do not make direct use of harmful materials such as asbestos, radioactive substances or arsenic compounds. However, we purchase components from third party suppliers, which may contain some of these substances in very small quantities.

# Warnings and Cautions

- READ this manual BEFORE operating or servicing this equipment and FOLLOW these instructions carefully.
- SAVE this manual for future reference.



AC POWER SOURCES MUST HAVE PROPER SHORT CIRCUIT AND OVER CURRENT PROTECTION IN ACCORDANCE WITH LOCAL AND NATIONAL ELECTRICAL REGULATIONS. FAILURE TO PROVIDE THIS MAY RESULT IN BODILY INJURY AND/OR PROPERTY DAMAGE.



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Please dispose of this product in accordance with local regulations at the collecting point specified for electrical and electronic equipment.

If you have any questions, please contact the responsible authority or the distributor from which you purchased this device.

Should this device be passed on to other parties (for private or professional use), the content of this regulation must also be related.

Thank you for your contribution to environmental protection.

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# 1 Introduction

This chapter covers

- Standard Features
- Optional Accessories
- Specifications
- Power Requirements
- Environmental Requirements
- Standards Compliance
- FRI Susceptibility

Thank you for purchasing a BC shipping scale from METTLER TOLEDO.

The BC scale, like all METTLER TOLEDO products, is designed for maximum durability and reliability in even the most demanding shipping applications. The BC is manufactured in one of METTLER TOLEDO's ISO 9000 certified facilities so you are assured to receive a high-quality product.

The BC scale is designed for robust use in parcel shipping, mail, and other light industrial environments. BC scale models have a wide temperature and humidity range and can be used on most unheated shipping docks.

The BC scale is a low profile, high precision scale designed to meet the needs of the legal-for-trade parcel/manifest markets. The BC scale is capable of communicating through Toledo, SICS, and the protocols of the major shipping carriers. The scale configuration can be customized, or easily programmed through default communication settings. For preconfigured models, set up is simple and easy with plug and play capability.

The BC scale family has 4 main models with maximum capacity at 15 kg (30 lb), 30 kg (70 lb), 60 kg (150 lb) and 150 kg (300lb). There are four postal versions with high resolution to process letters as well as parcels. Typical BC models and platter options are summarized in Table 1-1. Refer to the "Cap-inc" program block in Chapter 4 for the default capacity and increment settings.

The **letter and parcel** models provide the high resolutions required for shipping via postal and parcel carriers. The **parcel** models offer superb reliability for retail stores, mail rooms and shipping departments sending packages via parcel carriers or truck lines.

		Letter an	d Parcel			Р	arcel			
Model	BCA-15	BCA-30	BCD-3L	BCA-6L	BCA-15	BCA-30	BCA-60	BCA 150		
Capacity	30 lb 15 kg	70 lb 30 kg	70 lb. 35 kg	150 lb. (lb only)	30 lb 15 kg	70 lb 30 kg	150 lb 60 kg	150 / 300 lb. 60 / 150 kg		
Readability	0-15lb x 0.1oz 15-30lb x 0.2oz	0-7lb x 0.1oz 7-70lb x 0.2oz	0-7lb x 0.05oz 7-70lb x 0.2oz	0-10lb x 0.1oz 0-70lb x 0.2oz 0-149lb x 0.5oz	0.01lb	0.05lb	0.05lb	0.05 / 0.1lb 0.02 / 0.05 kg		
,	0-3kg x 0.001kg 3-15kg x 0.005kg	0-15kg x 0.005kg 15-30kg x 0.01kg	0-3kg x 0.001kg 3-15kg x 0.005kg 15-32kg x 10g	0-5lb x 0.005lb 0-25lb x 0.05lb 0-150lb x 0.1lb	0.005kg	0.02kg	0.02kg			
Platter Construction	Platter ABS Plastic ABS Plastic A		ABS Plastic Stainless Steel	ABS Plastic Stainless Steel Ball Top	ABS Plastic	Stainlass		Stainless Steel Ball Top Roller Top		
PC Connection	Stand	ard: USB, RS-232, Virtu Optional : Ether	ual Serial, Keyboard We met, Bluetooth	Wedge Standard: USB, RS-232, Virtual Serial, Keyboard Wedge Optional : Ethernet, Bluetooth						
Units				Lb., Lb-oz, Kg, g						

### Table 1-1: BC Scale Versions

		Letter an	d Parcel		Р	arcel		
Model	BCA-15	BCA-30	BCD-3L	BCA-6L	BCA-15	BCA-30	BCA-60	BCA 150
Approval	EC / OIN	/IL / NTEP / Metro. Can	NTEP / UL		EC / OIML / NTEF	P / Metro. Canada /	UL	

The BC60 has 60 kg (150 lb) capacities. The BC150 (150 / 300 lb.) version is utilized for the applications that need a larger platter size.

BC6L, BC3L, and a version of the BC15 have multi-interval technology for high resolution, autoranging scales that are approved as weight classifiers for letters as well as parcels. It is like having multiple scales in one.

Additional information can be obtained from the MT website to help with installation and operation of the scale:

### www.mt.com/ind-bc-scale

In the unlikely event you experience difficulties operating your scale, please contact the local distributor or METTLER TOLEDO representative from whom you purchased the scale.

# **1.1. Standard Features**

The following are standard features built into each BC shipping scale.

- High quality Mettler Toledo precision load cell that is capable of being programmed for Lb., Iboz, Kg or grams.
- Unit switching between the selected primary and secondary units.
- Multi-interval capacities that provide better weight resolution at the lower range. Scale has auto range capability to automatically switch between intervals.
- Capacities and resolution can be customized. Legal for Trade units must be within approval requirements.
- GeoCal Setup compensates the sensitive factory calibration for local gravitational differences, eliminating the expense of an onsite calibration.
- Graphical display with soft key selections and easy to use navigation keypad. Intuitive interface that allows easy configuration of the scale.
- Adjustable display angle for better viewing
- Detachable display for remote mounting. Option for 2<sup>nd</sup> display in a graphical or seven segment option.
- Simple to communicate to a PC. Scale is capable of communicating via USB or RS232. For USB, the BC scale can be set up to use Microsoft POS HID scale protocol, virtual serial (serial communication over a USB cable), or Keyboard wedge functionality.
- Selectable communication protocols to match major carrier or manifest software's.
- USB Cable (10 ft.)
- RS-232 serial interface cable (10 ft)

• Universal Power supply with localized plug (Used with RS232, Ethernet, and BlueTooth communication, Scale is self-powered through USB connection)

The following features are specific to particular BC models.

# 1.1.1. BC15

- 30 lb / 15 Kg capacity
- Coated steel plate for base and sub-platter
- Base mounted display
- ABS Plastic platter, and housing skirt

# 1.1.2. BC30 and BC3L

- 70 lb / 30 or 35 Kg capacity
- Die-cast aluminum base and sub-platter
- Base mounted display
- ABS Plastic or stainless steel platter

# 1.1.3. BC60 and BC6L

- Standard Capacity 150 lb / 60 Kg
- Die-cast aluminum base and sub-platter
- Base mounted display
- Stainless steel, ABS plastic, or ball top platter

# 1.1.4. BC150

- 150 lb / 60 Kg or 300 lb / 150 Kg capacity
- Painted steel base and sub-platter
- Display bracket with 14 ft cable where display can be base mounted or wall mounted
- Platter is typically packaged in a separate box.

# **1.2.** Optional Accessories

# 1.2.1. General

- Ethernet Option and Bluetooth Option.
- Alibi Memory (Europe).
- Roller Top transfer platter (BC-60 and BC-150) is used for conveyor applications. It allows
  easy movement of package in bi-directional (right-left) motion.
- Ball Top transfer platter (BC-60 and BC-150) that allows easy rotation of package on the platter.
- Conveyor Rail mounting Kit for installing the scale in a gravity conveyor.

- Platter overlay can place graphic under overlay for letter sizing
- Mounting well Kit for In-Counter applications mount scale level with counter top

# 1.2.2. 0271 Graphical or 0270 Basic 7 segment Display Options

- Single wall mount display (Graphical or basic) with 14 ft. cable, replaces the base display.
- Single tower display (Graphical or basic) with 14 ft. cable for counter top mounting, replaces the base display.
- Dual wall mount displays (Graphical or basic) with 10 ft. cables, replaces the base display.
- Dual display tower (Both Graphical or both basic) with 10 ft. cable for counter top mounting, replaces the base display.
- 2<sup>nd</sup> display, wall- or tower-mounted (Graphical or basic) with 10 ft. cable. Used in conjunction with base display.
- 2<sup>nd</sup> display, base-mounted (Graphical or basic). Used in conjunction with first base display.
- Display cable extension kit, 14 ft. (basic only).
- RS232 extension cable, 10 ft with male / female adapters.
- See BC Accessory Documents on <u>www.mt.com/ind-bc-scale</u>

# **1.3.** Specifications

The BC shipping scale conforms to the product dimensions and product weights as specified in Figure 1-1, Table 1-2 and Table 1-3.

# 1.3.1. Physical Dimensions



Figure 1-1: Key to Physical Dimensions

Model	Platter		Weight and Dimensions										
				Scale					Shippi	ing Box			
		Wt	L	W	Н	D		Wt	L	W	Н		
BC-15	Plastic	9.2	11.6	10.9	3.5	2		12.6	17	16	8		
BC-30	Plastic Stainless Steel	12	13.9	12.3	4	2		17	19	19	8		
	Plastic Stainless Steel	12	13.9	12.3	4	2		17	19	19	8		
BC-60	Ball Top	19	13.9	12.3	5.2	2		24	19	18	8		
	Roller Top	24	17	17.6	5.8	0		29	22	19	17		
	No Platter	20	19.6	15.6	4.25	2.3		26.1	24	22	8		
BC-150	Stainless Steel	28	20.5	16.5	4.25	2.3		36	24	22	12		
00-100	Ball Top	41	19.8	15.8	4.8	2.6		50	27	22	15		
	Roller Top	39	22.8	17.5	6.3	2		48	27	22	14		

Table 1-2: Physical Dimensions of BC Scales, Pounds and Inches

Table 1-3: Physical Dimensions of BC Scales, Kilograms and Millimeters

Model	Platter	Weight and Dimensions										
				Scale					Shippi	ng Box		
		Wt	L	W	Н	D		Wt	L	W	Н	
BC-15	Plastic	4.2	295	277	88.9	51		5.7	416	400	203	
BC-30	Plastic Stainless Steel	5.5	353	312	102	51		7.7	483	457	198	
	Plastic Stainless Steel	5.5	353	312	102	51		7.7	483	457	198	
BC-60	Ball Top	8.6	353	312	132	51		10.5	483	457	198	
	Roller Top	10.9	432	447	147	0		14.1	559	483	432	
	No Platter	20.0	498	397	110	58		11.9	603	559	203	
BC-150	Stainless Steel	20.0	521	419	112	58		24.1	603	559	305	
BC-190	Ball Top	24.5	203	401	122	66		29.5	686	559	381	
	Roller Top	24.1	579	445	155	51		28.6	686	559	406	

### Table 1-4: Pallet Dimensions of BC Scales,

Model	Platter	Otv	Wt (Lt	) & D	IM (incl	ies)	W	/t (Kg) &	DIM (m	m)
Mouer	Plullel	Qty	Wt	L	W	Н	Wt	L	W	Н
BC-15	Plastic	20	277	43	38	44	126	1092	965	1117
BC-60	Plastic, SS	20	364	48	40	44	165	1220	1016	1120
BC-150	No Platter	10	286	46	32	44	130	1170	815	1120

# 1.4. Power Requirements

The BC operates on an input voltage of 5 VDC, at a current of 100-150 mA or less. The scale is powered through the USB port on the scale so the USB cable is always used for power.

• For USB operation, the scale communicates and is powered through the USB port of the PC. With the low power consumption, the BC scale is within the USB power requirements for connection to your PC without requesting additional power. Scale can also communicate and be powered through a USB hub.

An external 5 VDC power supply is required for power to the BC scale for standalone applications, RS232 applications, Ethernet applications or BlueTooth applications. For these applications, the scale will be powered by the universal power adapter located in the scale's shipping box. The wall mounted transformer is rated between 110-220V and 50-60 Hz. Connect the USB cable to the PC and then to the power supply. The power supply may have multiple plug adapters that can be clipped to the transformer based on the available country outlet.

# 1.5. Environmental Requirements

The BC scale is designed to operate in conditions of 10-90% relative humidity, non-condensing, and a temperature range of:

BC-15	-10° to +40°C (+14° F to +104°F)		
BC-3L	0° to +40°C (+14°F to +104°F)		
BC-60	0° to +40°C (+14°F to +104°F)		
BC-150	0° to +40°C (+14°F to +104°F)		
BC-6L	0° to +40°C (+14°F to +104°F)		

The shipping and storage temperature range is  $-20^{\circ}$  to  $+60^{\circ}$ C ( $-4^{\circ}$ F to  $+140^{\circ}$ F) at 0 to 95% relative humidity, non-condensing.

The scale is designed for use in parcel shipping and other light industrial environments. This unit is not intended for wash down or hazardous area operation, nor for operation in environments of extreme heat, cold, or humidity (outside of the range listed above for each model).

# **1.6.** Standards Compliance

The BC Family:

- Meets or exceeds USA NIST HB-44, EC and international OIML requirements for a 3000 division, Class III parcel scale.
- Meets UL and CE safety requirements.
- Meets RoHS and REACH material requirements.

# 1.7. **RFI Susceptibility**

The BC scale meets the requirements of the European Norm. 45501 for RFI susceptibility as listed below with a maximum of one display increment of change when calibrated for recommended builds.

Radio Interference Frequency	Field Strength
80 - 2000 MHz	10 volts/meter

# 2 Installation

This chapter covers

- Unpacking
- Setup
- Installing Accessory Items

This chapter gives detailed instructions and important information you will need to install the BC scale successfully. Please read this chapter thoroughly before you begin installation. This information is also covered in the **BC Quick Start Guide**.

# 2.1. Unpacking

# 2.1.1. Package Inspection

Please inspect the package as the carrier delivers it.

- If the shipping container is damaged, check for internal damage and file a freight claim with the carrier if necessary.
- If the container is undamaged, open the box, remove the scale, and place it on a solid, flat surface.
- The platter provided with the BC-150 is shipped in a separate box.

Please keep the packing material and shipping insert in case the scale needs to be returned to METTLER TOLEDO. The BC is a precision instrument and may be permanently damaged if not shipped in factory-approved packaging.

Open box and remove the packaging material from the top of the scale. Remove the platter (BC-15/30/3L/60/6L). Remove scale by grasping the bottom sides and lifting straight up. **Do not** lift the scale by grasping the sub-platter. Remove any protective shipping materials under the platter or on top of the sub-platter.

If you choose to dispose of the package, please recycle the materials. The scale documentation includes the list of recycling centers for the scale packaging.

Locate a suitable environment for the scale.

The proper environment enhances the operation and longevity of the scale.

The scale will need to be placed on a sturdy, level surface. Refer to Chapter 1 for environmental specifications. If communication to the PC will be serial RS232, Ethernet, or Bluetooth, the scale will need to be located near an AC outlet for power.

Installation

# 2.1.2. Box Contents

Check the contents of the box.

# 2.1.2.1. BC-15

Scale base and display

Platter

USB Cable - 10 ft. (for USB connection to PC)

Power Supply

(for Serial connection to PC)

RS-232 cable-10 ft.

# 2.1.2.2. BC-60, 6L, 30, 3L

Differs from BC-15 only in the appearance of the base and platter

Scale base and display

Platter





### 2.1.2.3. BC-150



# 2.2. Setup

# 2.2.1. Scale Installation



# 

AC POWER SOURCES MUST HAVE PROPER SHORT CIRCUIT AND OVER CURRENT PROTECTION IN ACCORDANCE WITH LOCAL AND NATIONAL ELECTRICAL REGULATIONS. FAILURE TO PROVIDE THIS MAY RESULT IN BODILY INJURY AND/OR PROPERTY DAMAGE.

The BC shipping scale is fully assembled at the factory and ready for installation.

For the BC-60, BC-6L, BC-30, BC-3L, and BC-15, proceed to section 2.2.2.

# 2.2.1.1. BC-150 Display Installation

Mount the display as instructed below. The BC-150 display can be mounted to the scale base, or wall-mounted with the use of an adhesive pad.

### 2.2.1.1.1. Base Mounting

Attach the display to the base with the T20 torx screws. Display bracket should be underneath the scale plate.

### 2.2.1.1.2. Wall Mounting

Remove liner on one side of the adhesive pad and insert into the display bracket. For the graphical display, the adhesive pad has square cuts to fit between the ribs of the display bracket. Remove liner from the other side of the adhesive pad and position the display on the wall. Display should be located on the bottom portion of the bracket. When positioned correctly, press bracket firmly against the wall until it is secured.

### 2.2.1.2. Scale Base Preparation, BC-150 Only



With the display mounted:

- Connect the display cable to the display and scale at the two red arrows below. Note that the cable can be inserted through guide holes in the back of the display bracket. The scale connector panel will have four connectors. Insert cable at connector labeled "Display". The male cable connectors have a tab. Press cable into display connector and scale connector until the tab locks into position.
- 2. Use the two grey clips on the bottom of the scale (indicated in Figure 2-1) to wrap excess cable beneath scale.
- 3. Adjust the display angle according to the scale's mounting position. Hold the top and bottom of the display and gently rotate it up or down.



Figure 2-1: Display Installation

# 2.2.2. Preparation, All Models

1. Level the scale by turning the adjustable feet on the bottom of the unit. The scales are equipped with a level bubble. When the bubble is within the circle in the bubble indicator, the BC scale is

level. The feet must be adjusted so the scale is stable and does not rock. After leveling, tighten the thumb wheel, or hex, locking nut if equipped. The level bubble may be on the display bracket, under the platter or on a side bracket.



Figure 2-2: Leveling the Scale

2. Place the Platter on the scale. The platter is held in place by compression fit with the rubber grommets on the sub-platter, or spider.



Figure 2-3: Installing the Platter

3. Confirm the method that will be used to connect the scale to the PC for communication. USB and RS232 configurations are standard. Choose one method only.



RS-232

Figure 2-4: Connection Methods

- USB is preferred if the Shipping/Carrier manifest system supports and designates the scale for USB set up. Consult the Carrier's software documentation for details.
- USB by HIDPOS must be used if the scale is to communicate with multiple shipping programs.
- For other communication options, see Appendix D for Ethernet instructions and Appendix E for Bluetooth instructions.

# 2.2.3. PC Connection

# 2.2.3.1. USB

USB is the preferred method of connection.

1. Plug the small end of the USB cable (B connector) into the scale connector port marked USB.



Figure 2-5: USB Connections, Scale and PC

The scale must be turned over to access the scale connector ports.

Plug the large end of USB cable (A connector) into the PC.

- A power supply is not required since the low power requirement of the PS scale is met by power from the computer's USB port.
- If the PC has difficulty powering the scale through the USB Port, connect scale to a powered USB hub, then connect the PC to the hub.
- For USB Key Board Wedge and Virtual Serial, see section 4.10.2 and Appendix C.

### 2.2.3.2. Serial

Serial is the alternative method of connection. Note that the serial connection requires the use of the USB cable to supply power from an electrical socket via the transformer.



Figure 2-6: Serial Connections, Scale (left, top) and PC (bottom center); Power Supply (right)

- 1. Plug the small connector of the RS232 cable (B connector) into the scale connector port marked "RS232".
- 2. Plug the small end of the USB cable into the scale port marked USB.
- 3. Locate the serial connector on your PC (typically labeled COM 1, COM A or IOIOI).
- 4. Plug the large connector on the RS232 cable into the PC serial connector.
- 5. Plug the large end of the USB cable (A connector) into the power supply and plug the Power Supply into an AC outlet.
- Note: BC-15, BC-150 Connectors are labeled in the reverse direction.
- Note: If additional cable length is needed, a 10 ft RS232 extension cable 0900-0322-000 (62010759) is available.
- If the RS232 cable is plugged into the incorrect PC port, turn the computer off first, then change ports and reboot the computer.
- Use only the Mettler Toledo 5 VDC Power Supply to energize the scale.

# 2.2.4. Scale Configuration

The patented GEOCAL<sup>™</sup> feature provides the best scale accuracy. This feature precisely compensates for gravitational differences between the factory location (where the scale was calibrated) and the scale's point of use location. Since the Earth's gravity varies based on latitude and altitude, the GeoCal feature allows the BC scale to maintain the sensitive factory calibration to ensure the most accurate weighting results. The GeoCal is part of the BC "boot up wizard". With the proper code, the scale re-calibrates mathematically and is ready to be sealed for legal for trade applications.

- For Legal-For-Trade applications, contact your local Weights and Measure office for additional requirements and certification.
- Visit www.ncwm.net/state for listing of the US Weights and Measure offices by state.

### 2.2.4.1.1. GEO Calibration Values

Refer to Appendix G for a table of regions and corresponding GEO codes.

### 2.2.4.1.2. Graphical Display

1. Observe the display when the scale is first powered up:

If 0.00 displays, then GEOCAL is not activated, and no code is required. Proceed to step 7. For best accuracy, the scale should be calibrated on-site by a trained technician using certified weights.

If the initial boot screen (Figure 2-7) is displayed, the scale will prompt for the entry of a Geo code. If enabled, the scale will also prompt for the entry of language, unit selection and the manifest software program the scale will communicate to.



Figure 2-7: Initial Boot Screen, Graphical Display

- 2. After boot-up, the Initial Setup screen is displayed. Selection blocks could be Geo Code, Language and Units, or Manifest SW. In general:
  - a. Use the up ▲ and ▼ down arrows to scroll to and highlight the selection with the bolded box.
  - b. Use the left < and right > arrows to scroll through the selection's parameters
  - c. Press Enter to accept the selection.
- Note: the scale will only prompt for the "Initial Setup" information on the first power up.
- 3. Geo Code If highlighted, press ◄ or ► to scroll through the code numbers. Refer to Appendix G for the correct code. Numbers will repeat. Press Enter to accept.
- 4. Language / Units Use the up ▲ and down ▼ arrows to scroll to and highlight the Language parameter. Press ◄ or ► to scroll through the options: English Lb., English Kg, Spanish, French, German, and Chinese. Options will repeat. Press Enter to accept.
- Manifest SW Use the up and down arrows to highlight the manifest parameter. Press ◄ or ► to scroll through the options: Current (no change), FedEx ShipManager, UPS World ship, DHL EasyShip, Purolator E-Ship. Options will repeat. Press Enter to accept.
- If the correct GEOCAL code was not entered at first power up, refer to Chapter 4.11.5.3 "Use Geo" to reset the code for the next power up.
- For states that have multiple listings, choose the location that is closest. The GeoCal code within a state is based on latitude and is segmented between north and south directions only. Locations near a boundary can chose either code.
- For the scale's exact latitude and altitude of where it will be used, see appendix H.4 for a website link.

### 2.2.4.1.3. Basic, 7-Segment Display

If "GEo in" is displayed, enter the two digit GeoCal Location Code for the area where the scale will be used. Refer to Appendix G for the correct code.



### Figure 2-8: GEOCAL Screen, 7-Segment LCD Display

- 1. From the "Geo in" screen, press UNITS key to see the first code.
- 2. Then press the ZERO key repeatedly to scroll through the Codes. If the correct code is missed, keep scrolling since numbers will repeat
- 3. With the proper code displayed, press the UNITS key. SAVE will be displayed, press UNITS again, and NO will be displayed.
- 4. Press the ZERO key and the display will show YES. Press the UNITS key again to save. Scale will reboot and display 0.00.

## 2.2.4.1.4. PC Configuration

Configure the Carrier or Shipping software on the PC to communicate with the scale. Open your carrier or shipping software and go to the Set Up screen. Select the proper scale model from the pull-down list. (Example: Toledo, PS60, or BC-60).

For serial, virtual serial, and Bluetooth communication, the scale's assigned COM port on the PC will need to be known. On the PC check:

START > Control Panel > Device Manager > Ports (COM & LPT)

For additional assistance, contact the shipping software provider.

# 2.3. Installing Accessory Items

# 2.3.1. Remote Displays

METTLER TOLEDO offers several options for displays: they can be base-, wall- or tower-mounted.

- Power down the scale before plugging in a remote or base mounted display. If display is plugged in "Hot" and is displaying erratically, power down the scale for 10 seconds and reboot.
  - The base mounted display has the display mounted to the scale base.
  - Wall mounted displays allow the weight to be seen at eye level.
  - Tower mounted display is typically used for mounting on a counter top.

Remote displays are often used for better visibility. Most scales are ordered with a base-mounted display. Remote wall or tower displays are typically used where package size is large enough to obstruct the view of the scale's base display. In Legal-for-Trade applications, a customer-facing display is typically required in addition to the operator-facing display.

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There are two display connectors (RJ45) on the scale, and it can support two displays. Each display will have its own cable.

There are two display types, the graphical display model 0271 and the basic display model 0270 (seven segment LCD). The display types can be mixed, except in dual tower displays (where a single tower supports two back-to-back displays).

- The 0271 model consists of a monochrome graphical display. The 0271 can show special messages and the added value applications. The 0271 display will recognize the scale and display the correct capacity and increment.
- The 0270 model is for basic weighing only and needs a printed lens to show the capacity and increment size. The display lens needs to be matched to the scale capacity and increment size (build). So changing the scale "build" requires a new Lens for the 0270 model.

### 2.3.1.1. Second Display, in Addition to Base-Mounted Display

A 2<sup>nd</sup> wall- or tower-mounted display can be added in parallel to the base display with the use of a 10 ft cable. Display kits are 0270-3X00-000 or the 0271-3100-000 (30125729). If a blank keypad is required, the 0271-5100-000 (30125730) can be used. To install this option:



Figure 2-9: Second Display Installation

- 1. Disconnect power to the scale and locate the scale connectors on the bottom of scale.
- 2. The base display should already be connected to one of the display connectors. Locate the other unused connector marked "Scale display", insert the jack of the 10 ft. cable, closest to the ferrite, into this RJ45 connector port.
- 3. Mount remote display (Wall or Tower) in proper location with mounting screws.
- 4. Connect the other end of the cable into the back side of the remote display.
- 5. Power up the scale.
- Make sure any excess cable is properly secured and does not provide a trip hazard for personnel or customers

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### 2.3.1.2. Wall-Mounted Display

If the base display is **not** desired, then a single wall or tower mounted display can be substituted for the scale base display. Display accessories models are wall mounted 7 segment (0270-3X00-000) or graphical (0271-3100-000). The tower mounted displays are 7 segment (0270-2X00-000) or graphical (0271-2100-000) These remote displays include a 10 ft. cable.

- 1. Disconnect power to the scale and locate the scale connectors on the bottom of the scale.
- For the connector marked "Scale display", disconnect base display cable by pressing in the latching tab on the jack while pulling the cable out. Remove the screws mounting the Base Display.
- 3. Mount remote display (Wall or Tower) in proper location with mounting screws. Connect the Display Cable into the one of the Scale Display Jack and the remote display.
- 4. Power up the scale.

## 2.3.1.3. Dual Displays

If two displays are needed and the base display is not desired, then use one of the following options:

- Dual wall mounted display
  - $\circ$   $\;$  Two 0270-3X00-000 each with a 10 ft. cable or
  - $\circ$  Two 0271-3100-000 each with a10 ft. cable, or
  - o One 0271-3100-000 and one 0271-5100-000 with blank keypad
- 2 sided Tower display
  - o 0270-6X00-000 with one Y cable
  - o 0271-6100-000 with two10 ft. cable
- Note: The "X" in the 7 segment 0270 display indicates the display must be matched to the capacity and increment size. Contact Mettler Toledo service for additional details on the proper model number for the 7 segment display.

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Figure 2-10: Dual Displays

- 1. Disconnect power to the scale and locate the scale connectors on the bottom of the scale.
- For the connector marked "Scale display", disconnect base display cable by pressing in the latching tab on the jack while pulling the cable out. Remove the screws mounting the Base Display.
- 3. Connect the Display Cable/s into the Scale connector labeled Display Jack
- 4. Mount remote display (Dual Wall or Tower) in proper location with mounting screws. Connect the Display Cable into each display.
- 5. Power up the scale.

# 2.3.2. Ball and Roller Top Platters

A ball top or roller top transfer platter is available for the BC-60 and BC-150. To install the ball or roller transfer platter:

- 1. Remove the platter supplied with the BC-60. BC-150 can be ordered without a platter.
- 2. Place the ball or roller top transfer platter on the BC scale.
- 3. Ensure that the ball or roller top transfer platter drops into place without mechanical interference.

If the unit fails to capture zero, reboot the scale by cycling power (unplug the Wall transformer and/or USB cable). Reconnect the power source. If the scale still fails to capture zero, re-calibration will be required. The difference in dead load between platter types can be substantial and outside the power-up criteria of the scale.

# 2.3.3. Conveyor Drop-In Kit for BC-150

The Conveyor drop in kit includes two adjustable width rail brackets that allow a BC-150 scale to be integrated into a standard gravity conveyor, that measures between 22 and 32 inches wide (between the conveyor frame rails). The kit is designed for standard conveyors that use 1.9" diameter rollers on a frame that supports 1.5" spacing increments.



### DO NOT ATTEMPT TO INSTALL THIS KIT IN A POWERED CONVEYOR.

### 2.3.3.1. Conveyor Drop-In-Kit 64058112



Figure 2-11: Conveyor Drop-In Kit Installed

Reference the detailed instructions (document 64058111) provided in the shipping box, or obtain a copy at <u>www.mt.com/ind-bc-scale</u>.

- The BC-150 scale can be mounted lengthwise or transverse in the conveyor frame for the Ball Top Platter. The ball-top platter allows packages to be rotated easily when on the scale. This option is commonly used when packages have labels that must be scanned at the shipping station.
- The BC-150 scale should always be mounted lengthwise when used with the roller-top platter. The roller-top platter is commonly used when packages are significantly larger than the scale.

# **3 Operation and Maintenance**

This chapter covers

- Power-Up Sequence
- Keypad and Display
- Keys and Navigation
- Operator Functions
- Modes of Operation
- Cleaning and Regular Maintenance

This chapter provides operating instructions for the BC scale during normal operation. Before weighing parcels, the BC Scale should be configured properly and power applied as instructed below. How the scale operates is based on the parameter settings selected in the setup program. Refer to Chapter 2 for installation instructions and Chapter 4 for advanced programming of the setup parameters.

# 3.1. Power-Up Sequence

- The scale is energized whenever power is applied to it (plugged in), and de-energized when power is removed (unplugged).
- A power adapter is not needed for USB connection to a PC since the power requirements are within standard USB specifications of 100ma.
- The PC can provide additional power up to 500 mA, required for scale options.
- In the unlikely event that the PC is not providing power through the USB port, a powered USB hub can be used.
- Special software versions may be used for specific applications.
- If a power switch is required, use a terminal strip with a power switch.

Power is applied by plugging the scale into a power source. Since the scale is a USB peripheral device with low power consumption, it does not have a typical on/off switch. The scale operates similar to a USB keyboard or PC mouse where a power switch is not needed. To power up the scale:

USB communication	Plug in USB cable to an energized PC. Power can also be supplied from a powered USB hub between the scale and PC.			
Other communication (RS232, Ethernet, Bluetooth)	Plug in USB cable to the power adapter and then plug the power adapter into an AC outlet.			
Note: For units with a graphical backlight display, the backlight can be turned off in the parameter settings. HOME > SETUP > DISPLAY > BCKLGT.				

When using other communication types than USB, the power input to the scale is through the USB cable and a power adapter with USB connection (like many cellphones).

The BC goes through a power-up sequence each time power is applied. The power-up sequence is as follows:

- 1. All pixels or segments of the display characters are activated. This verifies operation of all display segments.
- 2. The scale displays the software part number followed by the software revision status. An example of a Software number for the BC model is 30233384, version 1.00.XXX.
- 3. The scale then captures zero based on the Power Up zero setting, which can be  $\pm 10\%$  or 20% of calibrated capacity, and is ready for normal operation.
- 4. To turn off the scale, unplug the power source to the scale:

USB

Unplug the USB cable (and power adapter if used).

Other (RS232, Ethernet, Bluetooth)

Unplug the power adapter from AC outlet.

# 3.2. Keypad and Display

The BC scale includes a monochrome graphical display and a navigational keypad with a central "Enter" key. The keypad is similar to a TV remote control and can scroll up, down, right, and left between soft selection keys on the display. An item is selected by scrolling to its position and pressing the center "Enter Key". The keypad is used for scale operation as well as configuration.

A Basic 7 segment 0270 LCD display can also be used for weight display only. The 0270 display is very limited in set up capability, and has a zero key and unit switching keypad. See section 3.7 and 4.14 for additional instructions.

Press the navigation keys by placing one finger behind the bottom-right corner of the display to support it while pressing the keys with the thumb (similar to texting on a cellphone).



Figure 3-1: Graphical Display, Default Screen

The R1 / R2 / R3 icon will indicate the weight range on Multi-Range models. Range indication is not needed with Multi-Interval models that have auto-ranging capability.

# 3.2.1. Display

The BC scale graphical display has a monochrome screen with a resolution of 240 x 160 pixels. Each weight digit is 12 mm high standard, with option for 21mm high. The BC's status symbols

(Ranges, Gross/Net, center of zero, etc.) are smaller letters and appear below the weight data or to the left. Units (Lb., oz., Kg) are to the right of the data and are also in smaller letters.

The display area also indicates over-capacity and under-capacity conditions. Over- and undercapacity are indicated on the display as follows:



Figure 3-2: Over- and Under-Capacity Displays

# 3.3. Keys and Navigation

The BC keypad contains a navigation key for easy scrolling and selection of the softkeys, as well as entering of parameter options.

# 3.3.1. Navigation Keys

Four navigation keys (Figure 3-3) allow the cursor to be moved UP, DOWN, RIGHT, and LEFT, to select softkeys and parameters on the graphical display. The position of the cursor is indicated by the softkey box (outline) being shown in bold (e.g., Figure 3-5). The central ENTER key allows selection of the softkey.



Figure 3-3: Keypad, Graphical Display

### 3.3.1.1. Special Functions

Press and hold the UP key for 5 seconds to enter Setup mode.

Press the DOWN Key to increase numeric weight characters to 20mm. To exit this display mode press any key.

### 3.3.2. Softkeys

Table 3-1 lists the softkeys available in the scale, and describes each softkey's function.

Position	Symbol	Function	Description
6	× v v	Zero	Zero the scale - nothing on the platter. If Pushbutton Zero is not set for 0%, this softkey will appear in all modes.
5	ŝ	Switch Units	Toggle between primary and secondary weighing units. If Unit switching is enabled, this softkey will appear in all modes.
4	M	Mode	Open the Mode page to select the weighing process. If Basic Weigh is the only mode available, this softkey will not be shown. See list of modes below.
3		Tare	Tare a container on the scale for a Net weight instead of Gross weight.
2	ÂРЫ	APW	Calculate the average piece weight (APW) of a quantity of items. This softkey appears if Bulk Mail / Counting mode is enabled.
	Η	Hold	Activate the Hold function for weighing large parcels that may block the view of the scale display. Function maintains weight reading on the display after parcel is removed. If enabled, this softkey will appear in Basic Weigh mode only.
1		SendWT	Manually send weight from scale for serial communication. If Send weight (SendWT) is configured for Send Key, this softkey will appear in all modes.

In normal operating mode, these keys function as follows.

# 3.3.2.1. Mode

Press the Mode key to access available modes of operation.

# 3.3.3. Page Layout in Weighing Mode



Figure 3-4: Weighing Mode Display
The screen may include one or more of the following status indicators:

- G Gross weight
- R1 Current weighing range, in multi-range configuration
- >0< Center of Zero

### 3.3.4. Accessing and Navigating Setup Mode

### 3.3.4.1. Entering Setup

To enter setup, press and hold the UP key for 5 seconds. The Home screen will display.



Figure 3-5: Home Screen

Use the RIGHT arrow to scroll to select Setup, then press ENTER. The first Setup screen will appear.



Figure 3-6: Initial Setup Mode Display

A typical setup screen includes the elements shown in Figure 3-7.



Figure 3-7: Typical Setup Screen

### 3.3.4.2. Navigation

A small arrow at the bottom right of the screen (as in Figure 3-7) indicates that more settings are available on the next page; press the RIGHT arrow to scroll to it.

To select the menu structure softkeys at the top of the screen, press the UP key; then press LEFT or RIGHT to select a screen, and ENTER to access that screen.

To reduce keystrokes, the selection wraps around. For example, pressing RIGHT five times in Figure 3-8 will return to highlight **Baud**.

If TYPE APPROVAL is set to **No**, press the DOWN arrow when in weighing mode to show the large 21 mm typeface.

#### 3.3.4.2.1. Exiting Current Screen

When a setting softkey is selected, and its setting is current (for example, in Figure 3-7 **9600** is highlighted, and **9600** is the current setting), pressing ENTER returns the display to the next level up – this case, the **Serial** setup screen (Figure 3-8).

Home Setup COMM	
Serial	
Baud DatBit Parity Stop Baud	Protoc

Figure 3-8: Serial Setup Screen

### 3.3.4.2.2. Exiting Setup

At any point when in setup, press and hold ENTER for 5 seconds to jump immediately to the END (exit) screen (Figure 3-9).



Figure 3-9: END Screen

Saving changes will cause the scale to restart in order to implement the changes.

Options available on this screen are:

Abort After a warning notice displays, returns to weighing mode without saving any changes made to the scale configuration while in setup.



Figure 3-10: Abort Confirmation Screen

and returns to weighing mode.

After displaying a notice screen, saves changes made in setup, restarts the scale,

Save & Update Parameters save and update OK At Exit

Figure 3-11: Save and Update Confirmation Screen

Save

Operation and Maintenance

- No Returns view to the Home screen. Pending changes are neither saved nor abandoned.
- **CstDft** Saves the current configuration as the custom default, and returns to the **Home** screen.



Figure 3-12: Custom Default Update Confirmation Screen

## 3.4. Operator Functions

The BC scales are easy to operate, and support the primary function of parcel weighing. When the right two soft keys are displayed, the operator has functions for:

- Unit switching
- Zeroing the scale

### 3.4.1. Parcel Weighing

To weigh a package:

- If the display shows a weight when there is nothing on the platter, press ZERO to capture zero. The display will read 0.00 and, if enabled, a center of zero icon ( >0< ) will appear on right side of screen.
- 2. Place the parcel to be weighed on the platter. The display reads the parcel weight with corresponding units of weight (lb. or kg) in smaller font.
- 3. Record the parcel weight as needed, then remove the parcel from the platter.
- You may wish to recapture zero periodically when the scale is in continuous use. It is not necessary to press ZERO before each transaction.

### 3.4.2. Zeroing the Scale

Most scales are set up to re-zero if weight is within 2% of the scale capacity. If the zero change exceeds the 2% limit, the scale will not capture zero. In this case, cycle power or recalibrate.

Remove all weight and debris from the scale platter and press ZERO to capture the zero weight. The BC display will indicate a zero reading 0.00 and a center of zero icon (>0<) on the right side of the screen. The scale will re-zero provided the weight is within the designated percentage of scale capacity as programmed in setup (Home > Setup > Scale > Zero > Power-Up Zero).

If the scale does not capture zero with the above procedure:

- 1. Unplug the scale, remove all weight from the platter, make sure nothing is touching the platter, and reconnect the power.
- 2. If cycling power does not work, recalibrate the scale as described in Chapter 4.

### 3.4.3. Unit Switching

Some selections made in setup, may inhibit unit switching and the symbol would not be shown on the weighing screen.

The BC scale allows the displayed scale weight to be viewed in primary and secondary units. Unit switching must be enabled in setup mode to convert and display in secondary units. The primary units are also designated in setup. Refer to section 4.11.4 in Chapter 4.

To switch units:

- 1. With scale weight displayed, press the UNITS key. The BC scale automatically converts the displayed primary weight to the secondary weight unit.
- 2. Press UNITS again to switch the scale back to the primary units. The weight shown on the display will be the primary units as indicated by the weight symbol (lb / kg).

### 3.5. Modes of Operation

### 3.5.1. Selecting Modes

The BC scales have seven operating modes. Press the MODE softkey to access other modes of operation. Depending on the scale's configuration, a screen like the one shown in Figure 3-13 will appear.



Figure 3-13: Mode Selection Screen

Selections are:

Basic Weighing Weight and Tare Label Offset

Gross weight only

Tare a container for Net weight instead of Gross weight.

Gross plus an offset weight to compensate for labels added after weighing

process.

Take Away Mode (Differential weighing)	Gives the decremented differential weight to weigh letters pulled out of a container.
Product Verification	Gives incremental differential weight for verification of an item placed into the parcel at a packing station.
Bulk Mail / Counting	Weighs sample quantity to give Average Piece weight.
Show Price	The scale will display the price calculated and communicated from the local PC for the item weighed.

When the **Mode** page opens, the current mode's softkey is highlighted in bold, and its description appears at the bottom left of the screen. Use the navigation keys to scroll to softkey for the desired mode, then press ENTER to select it. The mode description will be updated with the newly selected mode. Press ENTER again to exit the Mode page.

If a mode is disabled, the rectangle box around its name will consist of small dashed lines instead of solid lines. A disabled mode cannot be selected.

Modes are enabled in two places:

- Home > Setup > Scale > Func, which is protected by the Metrology lock.
- Home > OPMode, where function parameters are set. This area can be password protected by a manager.

**Basic Weighing** cannot be disabled. If Basic Weighing is the only mode available, the Mode softkey will not be shown.

### 3.5.2. Weight and Tare Mode

Weight and Tare can be set for either Auto Clear or Keypad Clear in setup at Home > OPMode > WT-Tare > Enable.

The **Weight and Tare** mode allows the container weight to be subtracted from the gross weight to provide the Net weight of the contents. Enable the Mode as described in section 3.5.1, above.

- 1. If the display shows a weight with nothing on the platter. Press ZERO to capture zero. The display will read **0.00** and, if enabled, a center of zero icon ( >0< ) will appear at lower right on the screen.
- Place the container to be used on the platter. Scroll to the Tare softkey and press ENTER to tare the container. The display will read 0.00 with the container still on the scale, and an N for NET weight will appear. Add material to the container. The display reads the NET weight of the material with corresponding units of weight (Ib. or kg) in smaller font.
- 3. Record the NET weight as needed, then remove the container from the platter.
- 4. If Auto-Clear Tare is selected, the tare will be cleared once the scale sees a zero gross weight. If Keypad Tare is selected, the tare is cleared only when the TARE softkey is pressed with nothing on the scale platter. Keypad tare is used when the same container will be used for multiple weighments.

### 3.5.3. Label Offset Mode

Label Offset can be set for an Auto Clear or Keypad Clear in Home > OPMode > LabOff > Enable.

Parcels are always weighed and dimensioned by the carriers, and if the addition of the packing list causes the parcel to weigh into the next pricing tier, the carriers will implement back charges. With Carrier pricing tiered at every whole pound or ½ kg, there is plenty of opportunity for back-charges to occur on an average shipping day. For "Prepay and Add" parcels, the back charges cannot be recovered.

Label Offset mode is designed to minimize these back-charges from Carriers in a non-legal for trade application. It is similar to a Tare but it adds an offset instead of subtracting one. This mode allows compensation for items added to the parcel *after* the final weight was taken for weighing and pricing of the shipping service. Typical items are labels and packing lists which can equate to several scale increments. This is important in "Pre-pay and Add" transactions where several US dollars could be lost per back-charge.

In this mode, the displayed weight is the gross weight plus the offset weight tared into the scale. When this mode is in use, the display will show  $G_+$  and the secondary line will show OFFSET = 0.45 lb (where the document weight is 0.45 lb). The document weight should be a representative sample to cover the majority of weighments. Enable the LabOff Mode as described in section 3.5.1, above.

- If the display shows a weight with nothing on the platter. Press ZERO to capture zero. The display will read 0.00 and, if enabled, a center of zero icon (>0<) will appear on right side of screen.
- 2. Place the documents to be used on the platter. Scroll to the **Tare** softkey and press ENTER to input the document weight. The display will read twice the document weight with the document still on the scale. The **G**+ will be displayed. Remove the document from the scale.
- 3. Add a parcel to the scale. The display will show the gross weight of the parcel plus the document offset. The corresponding unit of weight (lb. or kg) is shown in smaller typeface.
- 4. Record the G+ weight as needed, then remove the parcel from the platter.
- 5. If Auto-Clear is selected, the offset will be cleared once the scale sees a zero gross weight. If Keypad Clear is selected, the offset is cleared only when the TARE softkey is pressed with nothing on the scale platter. Keypad Clear is used when the same representative offset will be used for multiple weighments.

### 3.5.4. Product Verification Mode

**Product Verification** mode is designed for warehouse packing stations to verify the weight of each item placed added to the box during packaging. Weight verification eliminates mistakes. This mode will communicate the gross weight and the positive change in weight from the last stable weight. Gross weight is indicated by the "G" on the display, and is in the large typeface. The verification weight is shown below the Gross weight in smaller typeface.

During the packing of the box, the incremental weight can be communicated to a connected PC and merged with the last bar code scan, to confirm that the correct item was placed in the box. When the pick and pack order is complete, final packaging can be added, the box sealed, and final gross

weight communicated for shipping services. Enable the **ProdVy** mode as described in section 3.5.1, above.

- If the display shows a weight with nothing on the platter, press ZERO to capture zero. The display will read 0.00 and, if enabled, a center of zero icon (>0<) will appear on right side of screen.</p>
- If an item is removed from the box it will show a negative incremental weight.
- 1. Place the packing box on the scale; note that the gross weight and incremental weight are the same. Scan the first item to be packed, and add the first item to the box. In large font, the display will show the Gross weight of the box and first item. The incremental weight will show only the first item.
- 2. Record the + incremental weight as needed.
- 3. Scan a second item and add it to the box. In large font, the display will show the Gross weight of the box, first item and second item. The incremental weight will show only the second item.
- 4. Record the + incremental weight as needed.
- 5. After weighing all items and sealing the box, record the gross weight for shipping.
- 6. Remove the parcel from the scale. Scale will zero the Gross weight and incremental weight

#### 3.5.5. Take-Away Mode: Differential Weighing

**Differential Weighing** mode is similar to **Product Verification** mode, but items are removed instead of added. Differential weighing is designed to accommodate a container of letters, where the whole container can be placed on the scale, and weights of individual letters are communicated as each is removed from the container. The container can be tared if necessary.

This mode communicates the gross weight (or Net weight, if a tare was taken) and the negative change in weight from the last stable measurement. Gross/Net weight is indicated by the **G/N** on the display, and is in the large font. The differential weight is shown below the Gross/Net weight in smaller font. Enable the **TakeAW** mode as described in section 3.5.1, above.

- If the display shows a weight with nothing on the platter. Press ZERO to capture zero. The display will read 0.00 and, if enabled, a center of zero icon (>0<) will appear on right side of screen.</p>
- If an item is removed from the box, a negative incremental weight will display.
- 1. Decide if a container is to be used or not:
  - a. If yes, place the container on the platter. Scroll to the Tare softkey and press ENTER to tare the container. The display will read 0.00 with the container still on the scale, and display an N for NET weight. Add letters to the container. The display reads the NET weight of the material with corresponding units of weight (lb. or kg). The tare value is still shown in the line below the Net weight on an increasing weight. It will show the decremented weight once a letter is removed.
  - b. If no, place the letters on the platter. The display reads the Gross weight of the material with corresponding units of weight (lb. or kg).
- 2. Remove a letter and note the decremented weight in smaller font below the Gross/Net weight.

- 3. Record the decremented weight as needed.
- 4. Remove another letter and record the decremented weight as needed.
- 5. Remove additional letters until the Net value or Gross value is zero.
- 6. If Net is zero, remove the container, and tare the scale (scroll to the Tare softkey and press ENTER) with nothing on the platter.

#### 3.5.6. Bulk Mail/Counting Mode

- Mettler Toledo offers a wide variety of counting scales. For higher accuracy or functionality, consult your local representative.
- Bulk Mail/Count can be set at Home > OPMode > COUNT > Enable. Once Enable is pressed, options for the APW (Average Piece Weight) quantity are shown.
- For best results, zero the scale first to clear the tare before calculating a new APW.
- BC scales will display the APW to two additional decimal places then the increment size. A 0.02 lb increment will display the APW to 4 decimal places per USPS requirements.

The BC scales have a simple counting mode designed for bulk mailers and warehouse packing stations to determine non-critical quantities. Accuracy of the counting mode is based on the accuracy of the load cell. **Bulk Mail/Counting** mode allows for a sample of identical parts or letters to be weighed, and the Average Piece Weight (APW) recorded, to four decimal places. As more identical parts are added to the scale, the scale will calculate the estimated quantity by dividing the Net weight by the APW.

Enable the **Bulk Mail/Counting** mode as described in section 3.5.1, above.

- If the display shows a weight with nothing on the platter. Press ZERO to capture zero. The display will read 0.00 and, if enabled, a center of zero icon (>0<) will appear on right side of screen.
- 2. Decide if a container is to be used or not:
  - a. If yes, place the container on the platter. Scroll to the Tare softkey and press ENTER to tare the container. The display will read 0.00 with the container still on the scale. The left side of the display indicates an N for NET weight. The units of weight (lb. or kg) are indicated on the right side. The tare value is still shown in the line below the Net weight.
  - b. If no, go to step 3. The display reads the Gross weight of the material with corresponding units of weight (Ib. or kg).
- 3. Scroll to the APW softkey. Once the softkey is highlighted, the number of sample pieces to be added (i.e. 10) to the scale will display at the bottom of the screen. Place this quantity of items or letters on the scale. You will see the weight increase. Now, with the APW softkey still selected, press ENTER. The sample count (i.e. 10) will be shown on the display as well as the Average Piece Weight.
- 4. Add additional items or letters to the scale and the new count or quantity will automatically be displayed.
- 5. Record the count and APW weight as needed.

- 6. Remove the items from the scale. The APW will still be active. Add additional identical items for a new count with the **same** APW.
- 7. To calculate a **new** APW, remove all items from the platter. Put the new sample quantity on the scale and press ENTER to recalculate the APW.
- 8. Scroll to the ZERO softkey and press ENTER. The count will return to zero. Scroll to Tare or APW and enter a new COUNT sequence.

### 3.5.7. Price Mode

The Price mode is designed for retail counters and legal-for-trade applications. When this mode is enabled, a connected local PC will provide the scale the calculated total price of the current weighment. The weight and price will appear on the operator graphical display, and on the remote customer graphical display. No operator action is needed except to enable the Price Mode as described in section 3.5.1, above.

For the price to be displayed, the parcel must be on the scale (non-zero weight). Once the scale returns to zero, the price is erased.

Refer to Appendix F for the commands required to display the weight. To disable the Price mode, scroll to the MODE Softkey and enable a different mode.

### 3.6. Cleaning and Regular Maintenance

The BC scale is basically maintenance free.

Depending on environmental conditions, it may be necessary to wipe the keypad and platter with a clean, soft cloth that has been dampened with a mild cleaner. Do not use any type of industrial solvent such as toluene or isopropanol (IPA). These may damage the display finish. Do not spray cleaner directly onto the display LCD. Make sure no overspray hits the cable connectors or circuit board.

The set up menu includes a **Maintenance** page (Figure 3-14) to assist with the longevity and accuracy of the scale. The maintenance setup screens are also described in section 4.12 of Chapter 4.



Figure 3-14: Maintenance – Selection Screen

### 3.6.1. Overloads

After selecting this softkey, a pop up window (Figure 3-15) will display the number of overloads the scale has experienced from heavy parcels or abuse. An overload may be registered due to the impact of a weight dropped onto the scale. The second line shows the cumulative time for which the scale was subject to an overload condition.



Figure 3-15: Maintenance – Overloads Display

### 3.6.2. Display Check

When this check is selected, the scale will cycle through a sequence of display views (Figure 3-16) to power each pixel. This is a check for any bad locations on the LCD display area.



Figure 3-16: Maintenance – Display Check

### 3.6.3. Cal Weight Check

This test provides an expanded weight (x10) reading on a calibrated test weight to check the scale's accuracy before rounding.



Figure 3-17: Maintenance – Cal Weight Check

First, press the zero softkey with nothing on the platter. A pop up window will appear stating **ZERO OK**. Select EXIT and press ENTER to proceed.



Figure 3-18: Zero Check

Next, place a test weight on the scale and scroll to the **CalWt** softkey. Press ENTER and a pop up window will show the expanded weight.



Figure 3-19: Cal Weight Check Pop-Up

The test weight must be within the scale capacity range.

The weight shown is the weight before rounding (X 10 resolution). If weight is outside tolerances, recalibrate the scale.

### 3.7. 7 segment 0270 display – Basic weighing only

The BC scale 0270 display consists of six digits and five cursor positions. Each digit is composed of seven segments and is 12 mm high. The BC's cursor can appear above one or more of the legends printed on the display to indicate the current weight unit, weight range, a stable condition, zero, or options in setup mode. Curser will indicate the weight range on Multi-Range models. Range indication is not needed with Multi-Interval models that have auto-ranging capability.



Figure 3-20: 7-Segment Display

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### 3.7.1. The 7 segment 0270 keypad

The display has two push buttons.



The right push button is the ZERO key.



The left push button is the UNITS key.

Pressing and holding the UNITS key for 8 seconds will access the Set Up Menu. See section 4,14 for additional instructions.

The display area also indicates over-capacity and under-capacity conditions. Over- and undercapacity are indicated on the display as follows:



**Under Capacity** 



**Over Capacity** 

# 4 Technical Manual

### 4.1. Setup Parameters and Calibration

This chapter covers

- Setup Parameters and Calibration
- Bypassing the Metrology Lock
- Scale Program Menus
- Configuration: Overview
- Configuration Info:
- Defaults
- Operating Mode
- Setup: Overview
- Setup: Display
- Setup: Communications
- Setup: Scale
- Setup: Maintenance
- End
- Basic Display
- Metrological Sealing

This chapter discusses basic information and specific instructions for configuring each program block of the BC scale, setting the operating parameters, and calibrating the BC scale.

The scale's interface program for the graphical display is shown in the menu trees in section 4.3. 62 functions or programming steps are available, with three levels of access:

- Normal set up parameters that can be accessed by any operator.
- Password-protected parameters for Manager Access only.
- Full access to all set up parameters after pressing the calibration button (Cal Button) under the green cap on the scale.

Removing the green cap will require removal of the metrology seal if the scale is used in a Legal-For-Trade application.

The Metrology lock affects items in the **Scale** program block. Password protection affects parameters in the **Default**, **Operation Mode**, and **Setup** areas accessed from the **Home** screen.

Note: Refer to section 4.14 for the configuration menu for the Basic 7 segment display.

#### 4.1.1. Quick Setup to Carrier's Defaults

For a quick setup process that does not include calibration parameters, the BC scale menu has a specific default setting for each of the major Shipping Carriers (FedEx, UPS, DHL NA, Purolator, etc). Go directly to the **Default (Defit)** soft key in the **Home** screen and select the default for the carrier. The scale will automatically input the other parameters (Baud, Parity, etc.); however, they are not yet saved at this point. Scroll to select **End** and press ENTER. From the **End** screen, select **Save**. Please use one of the default settings if you do not wish to customize the parameter settings and you are not calibrating the scale with test weights.

# 4.2. Bypassing the Metrology Lock

Accessing the Cal button requires breaking the Weights and Measures seal.

When the Metrology Lock is enabled and an attempt is made to access the setup menus, the scale will request that the SW2 calibration (Cal) button be pressed. Pressing this button will momentarily by-pass the Metrology lock.

To access the scale setup menus, press the UP arrow on the keypad for five seconds. On the **Home** screen, use the RIGHT arrow to scroll to **Setup**, and press ENTER.



Figure 4-1: Home Screen and Setup Screen

On the Setup.screen, use the RIGHT arrow to scroll to Scale, and press ENTER.

With Scale selected, press ENTER; a popup message will display requesting that the Cal button be pressed.

The SW2 Cal button is located under the green or black cap which is under the platter on the right center side of the scale (BC-60U / BC-30U), as viewed from display side.

- **BC15** Turn scale over and remove the screw securing the plastic cover. Break the Metrology seal if installed Remove the slotted screw, lift the front edge of PCB Cover and pull it free from the rear base tabs. Press the SW2 Cal switch button on the side of the scale PCB.
- BC30, BC3L,<br/>BC60Remove the Platter, then unscrew the green or black cap. The green/black cap is located to<br/>the right of center on the scale housing. Break the Metrology seal if installed and unscrew<br/>the green/black cap. Use a stylus, pencil, or finger to push down on the SW2 switch and<br/>release.
- **BC150** Remove the platter and look for two hex screws on the left side of the load cell when viewing from the display flange (data label) side. Break the Metrology seal if installed, and remove the back screw on the scale labeled CAL. Use a thin 2 inch (50mm) long stylus, tooth pick, or bent paper clip to push down on the SW2 switch and release.



Figure 4-2: Access to Cal Button, BC30, BC3L, BC60, BC6L

After pressing the SW2 CAL switch, the Scale setup menu will appear.



Figure 4-3: Scale Setup Menu

When leaving the Scale setup menus, the Cal button must be pressed again.

In non-Legal-for-Trade modes, the Cal button can be disabled by scrolling to the **metick** softkey on the **Scale** menu, then pressing ENTER.



Figure 4-4: Metrology Lock Screen

The Metrology Lock options are **enable**d or **disable**d. Scroll to desired option and press ENTER to accept. To implement this change for future use, **Save** the parameters from the **End** screen.

Saving changed parameters will cause the scale to restart.

### 4.3. Scale Program Menus

The **Scale** menu screens are accessed by pressing the UP arrow for five seconds. Figure 4-5, Figure 4-6 and Figure 4-7 show all the branches of the menu structure. In these figures, blue shading

indicates displays of information, while green shading highlights lists of parameter options available for selection.



Figure 4-5: Info, Defaults and Operating Mode Menu Structure



Figure 4-6: Setup Menu Structure



Figure 4-7: End Menu Structure

4.4. Configuration: Overview



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ONLY PERMIT QUALIFIED PERSONNEL TO SERVICE THIS EQUIPMENT. EXERCISE CARE WHEN MAKING CHECKS, TESTS AND ADJUSTMENTS THAT MUST BE MADE WITH POWER ON. FAILING TO OBSERVE THESE PRECAUTIONS CAN RESULT IN BOIDLY HARM.

The BC scale can be:

- Customized by accessing the setup menus and configuring each parameter
- **Preset** to a default configuration which automatically sets all parameters. There are two Preset selections:
- Home > Dflt provides a default configuration for each of the major carriers, focusing on a serial setup parameters and protocols. Use a default selection if you do not wish to customize the parameter settings; the default setting will automatically enter the parameter settings. It is necessary to save the parameters by accessing the END screen and selecting Save.
- Selecting a Type Approval of None, HB44 or OIML (at HOME > Setup > Scale > TpAppv) then selecting Yes at Home > Setup > Scale > SetDft will automatically enter the approved capacity and increment parameters for the scale. It is necessary to save the parameters by accessing the END screen and selecting Save.

4-6

### 4.4.1. Entering Setup Mode

To enter setup, press and hold the UP arrow on the navigation keypad for 5 seconds, until HOME is displayed.



Figure 4-8: Home Screen

To configure the scale, use the navigation keys to scroll to the desired softkey, then press ENTER. The display will show selection softkeys across the bottom of the screen. At the top of the screen, softkeys will appear, representing the various levels of the menu structure.

The Home screen provides the following options. Asterisks (\*) indicate sections that can be password-protected.

INFO		Displays scale status information such as full model number, scale calibration weight, capacity and increment size, etc. (Figure 4-5)
Deflt	*	Allows setting of the METTLER TOLEDO defaults, carrier defaults, or a Custom default previous saved from the END menu. (Figure 4-5)
OPMode	*	Configure the availability of modes available to the operator when the M (Mode) softkey is pressed on the weighing screen. Modes include Tare, Count, HOLD, Label offset, etc. (Figure 4-5)
Setup	*	Accesses the setup menu tree (Figure 4-6) where display, communication, scale and maintenance parameters are configured.
END		Save or abandon changes, set a Custom default (Figure 4-7).

### 4.4.2. Keyboard Shortcuts

- If the cursor is on a softkey representing the currently-selected value, pressing ENTER will move the view to the next higher menu screen.
- Press and hold ENTER to jump directly to the END screen.
- A small arrow at lower right on a screen of selections (see Figure 4-9) indicates that further options may be viewed by scrolling right.
- When the cursor reaches the last item in a row of options, pressing RIGHT will return the cursor to the first item in the list – it wraps around.

### 4.4.3. Exiting Setup Mode

There are three ways of leaving setup:

- Press ENTER and hold for five seconds. The END screen will appear.
- Press the UP arrow and scroll to HOME, then press ENTER. Scroll to select END and press ENTER. Scroll to select either **Save** or **Abort**, and press ENTER.
- Disconnect the scale from power. Changes will not be saved.

### 4.4.4. Remote Configuration

The BC scale can also be configured remotely using:

- 1. The TOLEDO Host Interface. Details on the use of this interface are given in Appendix A.
- 2. PC Configuration Tool application program. Scale serial protocol will need to be set to SICS. Details on the use of this program are given in **Appendix G**.

### 4.5. Configuration: Info

The **info** screen, accessible from the **HOME** screen (Figure 4-8), provides important reference and setup information. To exit an information screen, press the UP arrow and highlight either **Info** or **Home**, then press ENTER.



Figure 4-9: Info Screen

Model SW Ver	Scale information Software Info	Includes full model number and serial number of the scale. Software number / version, Checksum, Rainbow OS, build
Cal Info	Calibration Info	Calibration Geo Code used, Cal Weight used (Home > Setup > Scale > Cal), Local Geo Code, and Number of Weight cycles since last calibration.
WT Info	Weight information	Scale's capacity, increment, ranges and minimum weight settings (Number of increments used to calculate the minimum weight).
Work	Working time	Shows scale's power on time (secs) including time at zero, time spent from $25\%$ to $49\%$ of capacity, and time spent at $> 50\%$ capacity.
BT	Bluetooth	Displays the scale's Bluetooth address and device name.

IP	IP Address	Shows the type of IP address (static or DHCP) and, if the address is static, lists IP address, subnet mask and gateway values.
ERRORS	Scale error log	Displays a log of the five most recent scale errors.
Help	Help	Displays the BC scale website address, and technical support telephone number either for METTLER TOLEDO or local dealer.

### 4.6. Defaults

Default values for various carriers can be set automatically. Values affected are:

Filter	Baud	ASCII BIT string	Parity	Stop Bits
Protocol	USB	Metrology Lock	Unit Switching	PB Zero
Zero Indicator	AZM	Power-Up Zero	Rounding Mode	

To select a default settings for the Carriers or MT protocol:

- 1. On the Home screen, scroll to the DeftI softkey and press ENTER.
- 2. Scroll to the desired default and press ENTER again. The scale will be updated with the parameters, but the change is not immediately saved. Options are:
- Default: METTLER TOLEDO
- Def F FedEx
- Def F2 FedEx 2
- Def U UPS
- Def D DHL
- Def P Purolator
- TLDOML Toledo OIML
- SICS MT SICS
- CUSTOM Values saved at END > CUSTOM
- 3. Scroll up to the Home softkey and press ENTER.
- 4. Scroll to END and press ENTER.
- 5. Scroll to Save, press ENTER, and confirm the operation.

# 4.7. Operating Mode

For a Function to be displayed in the Mode selection screen, accessible to the operator, it must first be enabled in setup at **Setup > Scale > Function**, an area protected by the metrology lock; and then enabled from the **Operate Mode** screen (Figure 4-10), which can be password protected on a managers level.



Figure 4-10: Operating Mode Screen

WtTare	Weight and Tare	Allows use of tare function to subtract container weight and display a net weight value
Hold	Hold	Holds the display weight after a large parcel is removed – useful in cases when a parcel on the platter conceals the display $% \left( \frac{1}{2} \right) = 0$
LabOff	Label Offset	Adds an offset for items such as packing lists, added after the parcel is weighed
TakeAW	Take Away	Allows differential weighing - for example, removing letters from a basket
Price	Show Price	Shows price and weight on the display
Count	Bulk Mail / Count	Calculates the Average Piece Weight (APW) to determine a count
ProdVy	Product Verification	Shows differential weight for a packing station, to assist in verifying package contents

In each of these options, values are communicated using the Toledo Protocol; refer to Appendix
 A. Tare and Count are also supported by SICS protocol.

### 4.7.1. WtTare

Tare mode is used when the application needs a net weight of contents without container weight. The scale will allow the container to be subtracted from the Gross Weight. The tare value is created by placing the container on the scale and pressing the T soft key. The display will then display an N for Net weight.

To disable tare, press the T softkey again when the platter is empty. Tare can also be set to clear automatically, so that so when the scale sees zero gross weight the Tare is cleared. Auto clear is used for a single weighment. Key pad Tare can be used for multiple weighments with the same container. To enable the Tare function, scroll to **WtTare** and press ENTER.

1. Select Disable or Enable, and press ENTER.

- 2. If **Disabled** was selected, Exit the screen. Otherwise, the scale will prompt for the type of Tare. Scroll to and highlight either Auto-C (auto-clear) or Key-T (keypad tare).
- 3. Press ENTER.

### 4.7.2. Hold

The hold function will retain the displayed weight for a specified length of time after the weight has been removed from the platter. This function is used when scale weight is being recorded manually, and a large box makes it impossible to see the display. To enable this function, access the **Operate Mode** screen (Figure 4-10), scroll to **Hold**, and press ENTER.

- 1. Select Disable or Enable, and press ENTER.
- 2. If **Disabled** was selected, Exit the screen. Otherwise, the scale will prompt for the hold time (HdTime) and stable time (stbTm).
- 3. Scroll to **HdTime** and press ENTER. This value determines the amount of time, in seconds, for which the scale will retain the displayed weight after it sees a significant change in weight. Options are:
- 2 sec
- 5 sec
- 7 sec
- 10 sec
- 15 sec
- 20 sec
- 4. Highlight the desired value and press ENTER.
- 5. Scroll to **stbTm** and press ENTER. This value determines the amount of time the weight must be steady on the platter (without motion or vibration) before the scale will recognize it as the final weight. Options are;
- 0.5 sec
- 1.0 sec
- 1.5 sec
- 2.0 sec
- 6. Highlight the desired value and press ENTER.
- 7. Press ENTER again to exit the screen.

### 4.7.3. LabOff

The Label Offset Mode is similar to the Tare mode, except the weight amount is added to the gross weight to give a Gross+ value. Label Offset mode allows a shipper to compensate for any packing labels, box tape, or other items added to the parcel after final weighing for price determination. This is important for Pre-pay and Add scenarios, where Carriers will back-charge for a higher weight than the one originally determined when the parcel was shipped.

The Offset value is determined by placing a sample load on the scale and pressing the **T** softkey. The display will display  $G_+$  (for Gross Plus weight).

The offset can be disabled by pressing the T soft key button with nothing on the platter, or it can be set to Auto-Clear so when the scale sees zero gross weight the Offset is cleared. Auto-clear is used for a single weighment. Keypad Tare can be used for multiple weighments using the same container. To enable the label offset function, scroll to LabOff and press ENTER.

- 1. Select Disable or Enable, and press ENTER.
- 2. If **Disabled** was selected, Exit the screen. Otherwise, the scale will prompt for the type of clearing function **Auto-C** or **Key-C**.
- 3. Select the desired option and press ENTER. Press ENTER again to exit the screen.

### 4.7.4. TakeAW – Differential Weighing

Differential weighing is designed to accommodate a container of letters, where the whole container can be placed on the scale, and the weight of each letter is communicated as it is removed from the container. If necessary, the container can be tared. To Enable the differential weighing function, scroll to **TakeAW** and press ENTER.

- 1. Select Disable or Enable, and press ENTER.
- 2. If **Disabled** was selected, Exit the screen. Otherwise, press the Enabled softkey a second time to exit the screen.

### 4.7.5. Price

When the price mode is enabled, the scale will accept communication of the calculated total price of the weighment from a local PC. The scale will display the weight and price on the operator display and the remote customer display, if one is attached. This feature is only available in MT-SICS protocol. To enable the label offset function, scroll to Price and press ENTER.

- 1. Select Disable or Enable, and press ENTER.
- 2. If **Disabled** was selected, Exit the screen. Otherwise, press the Enabled softkey a second time to exit the screen.

With Price mode enabled, the scale will look for a command from the PC, such as **GSPMNY"xxxxx**, where xxxxx denotes the price to be displayed, including the currency symbol and decimal or comma. For example, if the PC sends **GSPMNY"\$12.40**, the \$12.40 will be displayed. Refer to **Appendix F** for additional details. The price will be displayed until the parcel is removed and the scale returns to zero.

### 4.7.6. Count

Bulk Mail / Counting mode allows for a sample of identical parts or letters to be weighed, and an Average Piece Weight (APW) calculated to four decimal places. As more identical parts are added to the scale, the scale will calculate the number of parts by dividing the Net weight by the APW. To enable the counting function, scroll to **Count** and press ENTER.

1. Select **Disable** or **Enable**, and press ENTER.

- 2. If **Disabled** was selected, Exit the screen. Otherwise, the scale will prompt for the number of pieces used to calculate the average piece weight. Options are:
- APW 10
- APW 20
- APW 50
- APW 100

#### 4.7.7. ProdVy

The product verification mode is designed for Warehouse packing stations where verifying the weight of each item placed in to the box during packaging helps eliminate packing errors. The mode will communicate the gross weight and the incremental weight from the last stable weight. The incremental weight can be compared to the database weight for compliance. To enable the product verification function, scroll to **ProdVy** and press ENTER.

- 1. Select Disable or Enable, and press ENTER.
- 2. If **Disabled** was selected, Exit the screen. Otherwise, press the Enabled softkey a second time to exit the screen.

### 4.8. Setup: Overview

The Setup screen (Figure 4-11) offers four options.



Figure 4-11: Setup Screen

Disp	Display	Sets operator interface parameters such as Language,
COMM	Communications	Sets parameters for Serial USB, Ethernet, etc.
Scale	Scale configuration	Configures scale metrology calibration
Maintc	Maintenance options	Accesses scale information useful for troubleshooting and preventive maintenance

# 4.9. Setup: Display

The Display screen allows the scale's user interface to be configured. It includes six options.



Figure 4-12: Display Setup Screen

lang	Language	Sets the scale's display language
filter	Filter	Sets the filter value used to compensate for vibration
FeedBk	Feedback	Configures the visual feedback used to indicate that an input has been accepted
LOGO	Screen-saver	Enables the display of the screen-saver logo
CusMsg	Custom message	Enables the display of a custom message
LCDcon	LCD Contrast	Adjust contrast of LCD screen, three light and three dark settings.
Backlt	Backlight	Turn backlight on or off
PwdSet	Password set	Used to set the manager's password

### 4.9.1. Language

Five standard languages are supported in the BC scale series:

- English
- Spanish Español
- French Français
- German Deutsche
- Chinese.

In the Language screen (Figure 4-13) select the desired language and press ENTER. Each option should be shown in its own language. Thus, Spanish is displayed as Español with softkey description ESPANL.

Home Setup Disp
Englis Franca Espano Deutsc 中文 English

Figure 4-13: Language Setup Screen

To return to the Language screen If the wrong language is selected, either:

• Scroll UP to the last (right-most) softkey in the location display at the top of the screen, and press ENTER. Repeat until the Language screen appears – each option will still display in its own language. Scroll to the correct language softkey and press ENTER.

or

• Power down the scale by unplugging the power supply or USB cable. Parameter settings not yet saved at END > Save will be cancelled.

### 4.9.2. Filter

This setting configures the vibration noise filter used to determine weight stability on the scale. The BC disregards environmental vibrations that affect the weighing accuracy, depending on the filter setting. If the scale display reading is not stabilized while a steady load is on the scale, then increase the filter setting to LIGHT or HEAVY. A higher filter setting will take a longer time to reach a stable weight. The default setting is NONE, and this is appropriate for most applications

To configure the filter setting:

- 1. Access Home > Setup > Display > Filter.
- 2. Select the desired option:
- None
- Light
- Heavy
- 3. Press ENTER to confirm. Press ENTER again to leave the screen.

#### Feedback 4.9.3.

The BC scale can provide a visual indicator when a navigation keypad press has registered with the scale. The indicator is a small circle that appears at the bottom right of the screen (Figure 4-14). In weighing mode, it is directly below the ZERO softkey. The option can be **Disabled** or **Enabled** at Home > Setup > Display > Feedback.



Figure 4-14: Keypress Feedback Symbol

#### 4.9.4. Logo

The BC scale can display a logo as a screen-saver. This can be disabled or enabled, and an idle time configured that determines how long the scale will wait before switching to screen-saver mode. The option can be configured at Home > Setup > Display > LOGO.

The idle time can be set to:

- 1 minute
- 5 minutes
- 10 minutes

The logo image must be a monochrome bitmap measuring 240 by 160 pixels. A special SICS program is needed to download a custom logo image. Refer to Appendix F for details.

#### 4.9.5. Custom Message

The BC scale can display a custom message at the top of its Weighing Mode screen. To enable a message, access the scale setup. Go to Home > Setup > Display > CusMsg.

The message to be displayed must be downloaded to the scale using a SICS command:

GSPMSG "xxxxx-AAAAAA- CCCCC"

Refer to **Appendix F** for further instructions on how to load a message.

#### 4.9.6. Password

Before entering a password, write down the keystroke sequence for future use. Passwords are created using the UP, DOWN, RIGHT, and LEFT arrow keys. Keep the password in a safe location for future use.

A manager's password can be set in the BC scale, to limit access to the program modes. In the HOME page, the DEFAULTS, OPERATOR MODE, and SETUP soft keys are password protected. Only INFORMATION and END are not password protected. A password consists of 1 to 6 key strokes on the navigation keys (UP, DOWN, RIGHT, LEFT).

1. To set a password, access Home > Setup > Display > PwdSet.



Figure 4-15: Password Set Screen

- 2. Select either **DisPwd** (disable) or **SetPwd** (set password).
  - a. If **DisPwd** was selected, a confirmation screen will appear. Press ENTER to confirm, or any arrow key to cancel. To confirm disabling the password, press ENTER and exit the screen by scrolling up to the location line, selecting a previous page, and pressing ENTER.
  - b. If SetPwd was selected, a popup window will appear for password entry.
  - c. If SetPwd was selected, a popup window will appear for password entry.



Figure 4-16: Password Entry Screen

- 3. Use the arrow keys to enter a password sequence of 1 to 6 key-presses; press ENTER to assign the password.
- 4. A confirmation prompt will appear; re-enter the password and press ENTER.



Figure 4-17: Password Confirmation Screen

- 5. If the passwords **do not** match, the Password Entry screen will reappear with the message **Not same**, **please retry!** Repeat the process from the beginning.
- 6. If the passwords match, the initial password screen (Figure 4-15) will reappear.
- 7. To accept the password and exit the screen, use the UP arrow to highlight an icon in the location line at the top of the screen, then press ENTER. The password will not be finalized until all changes are saved at Home > END > Save.
- 8. To exit either password entry screen without creating a password:
- Either: Visit Home > End > Save and, Abort, and confirm. Changes made in any area of Setup will not be saved, and the weighing screen will reappear.
- Or: Cycle power to the scale. Changes made in any area of Setup will not be saved.

### 4.10. Setup: Communications

The **COMM** screen allows the scale's communication settings to be configured. It includes five options.



Figure 4-18: Communications Setup Screen

Serial	Serial settings	Sets parameters such as baud rate and data bits
USB	USB settings	Sets USB options
ETH	Ethernet settings*	Sets Ethernet address settings. (Requires additional hardware)*
BT	Bluetooth settings*	Sets Bluetooth connection settings*

SendWT Sends weight data Weight data can be sent, either by a keypad press or continuously

### 4.10.1. Serial

The SERIAL program block is used to configure RS-232 communications including Protocol used. This set up will also apply to the Virtual Serial settings in USB applications, as well as the Ethernet and Bluetooth options. Refer to sections 4.10.2, 0 and 4.10.4.

IMPORTANT: For successful communication between the scale and a PC, both the serial parameters and the protocols in the scale and PC must match. The weight request command is case sensitive. Thus, if a weight "request" command is a capital W, sending a lower case w will not get a weight response from the scale.



Figure 4-19: Serial Communications Setup Screen

#### 4.10.1.1. Baud

This sets the baud rate for the RS-232 connection. The Baud is the speed, in bits per second, at which data is transmitted.

- 1. In the Serial screen, scroll to Baud and press ENTER.
- 2. Scroll to desired baud rate to highlight it and press ENTER to accept the value. Options are:

1200	2400	4800	9600
19200	38400	57600	

3. Press ENTER again to return to **Serial** page, or press the UP arrow and highlight the **Serial** softkey, then press ENTER.

#### 4.10.1.2. ASCII Data Bits

Sets the number of data bits that make up an ASCII character for the RS-232 connection. Options are seven or eight data bits.

- 1. In the Serial screen, scroll to DatBit and press ENTER.
- 2. Scroll to the desired value to highlight it, and press ENTER to accept the value. Options are:
- 7
- 8
- 3. Press ENTER to select the value.

4. Press ENTER again to return to the **Serial** page, or press the UP arrow and highlight the **Serial** softkey, then press ENTER.

### 4.10.1.3. Parity

This sets the parity option for the RS-232 connection. Parity is an error checking mechanism. The setting selected here depends on the configuration of the ASCII Data Bits:

- If ASCII = 7, then typical Parity options are Space, Mark, Odd and Even.
- If ASCII = 8, then Parity is typically set to None.

### To configure parity:

- 1. In the Serial screen, scroll to Parity and press ENTER.
- 2. Scroll to the desired value to highlight it, and press ENTER to accept the value. Options are:

Space mark Odd Even None

- 3. Press ENTER to select the value.
- 4. Press ENTER again to return to the **Serial** page, or press the UP arrow and highlight the **Serial** softkey, then press ENTER.

### 4.10.1.4. Stop Bit

Select the number of stop bits to be transmitted for each ASCII character in an RS-232 connection.

- 1. In the Serial screen, scroll to Stop and press ENTER.
- 2. Scroll to the desired value to highlight it, and press ENTER to accept the value. Options are:
- 1
- 2
- 3. Press ENTER to select the value.
- 4. Press ENTER again to return to the **Serial** page, or press the UP arrow and highlight the **Serial** softkey, then press ENTER.

### 4.10.1.5. Protocol

Select a pre-configured set of scale commands for an RS-232 connection. Protocols are configured in the factory according to your ordering information. This screen permits a pre-configured protocol to be selected.

- 1. In the Protocol screen, scroll to Baud and press ENTER.
- 2. Scroll to desired selection to highlight it and press ENTER to accept the value. Options are:

disabl	toledo	mt-sic	Prot F	Prot U	Prot P
(Disabled)	(METTLER TOLEDO)	MT-SICS	FedEx	UPS	Purolator

3. Press ENTER again to return to **Serial** page, or press the UP arrow and highlight the **Serial** softkey, then press ENTER.

### 4.10.2. USB

The USB screen allows various types of USB communication to be configured. These include HIDPOS, Virtual Serial, and Keyboard Wedge.

The Home > Setup > Communication > USB screen includes the following options:

HIDPOS Is a standard Microsoft Human Interface Device protocol for Point-of-Sale equipment which includes a scale. If the software on the PC is programmed for HIDPOS, the connection is "Plug and Play" and no additional drivers are needed. In this case, the scale operates as a USB peripheral to the PC.

To configure the parameter from the **USB** screen, scroll to **HIDPOS** and press ENTER. To exit the page, press ENTER again to go back to the **USB** screen, or press the UP arrow and select the desired page and press ENTER.

Virtua The Virtual USB setting enables communication over a USB cable using a serial protocol. No additional cabling or hardware adapter is needed, but a special software driver is required for the PC. Refer to Appendix C for details.

To configure the parameter from the USB screen, scroll to VIRTUA (Virtual Serial) and press ENTER. To exit the page, press ENTER again to go back to the USB screen, or press the UP arrow and select the desired back page and press ENTER. The Serial settings and protocol will apply. See SERIAL program block 4.10.1 above.

**KBWed** The BC scale has the flexibility to configure the scale to operate like a Keyboard without any additional cabling or hardware. In this setting, the scale is configured as a keyboard in the HID of the PC. Weight is effectively "typed" into any software program from the scale, as if the operator was typing in the weight using a keyboard.

This setting is used in conjunction with the **SendWT** (send weight) command accessible at **Home > Setup > COMM**. The scale can be configured for weight to be sent by pressing the keypad, upon sensing a stable weight, or sent continuously.

Once the **KB Wedge** screen (Figure 4-20) is accessed, a further option appears: an additional character can be designated after the weight data is typed, to index to the next space in the program. Options are **None**, **Tab** and **Return**. In Excel, the **Tab** will scroll one cell to the right. The **Return** will scroll one cell down.

Home Setup COMM USB	
KB Wedge = Addictional Char:Return	
None Tab Return Addictional Char:Return	

Figure 4-20: Keyboard Wedge Configuration Screen

For Warehouse packing stations, a remote display can be used so the transmit key on the display is positioned next to the keyboard. Operator only has to move a short distance to press the keypad.



Figure 4-21: Ethernet Configuration Screen

The Ethernet functionality is an option to the basic BC configuration and requires an option circuit board to be ordered with the scale. The Ethernet screen allows setup for the DHCP mode or Static IP mode including configuration of the static IP address.

The Home > Setup > Communication > Ethernet screen includes the following options:

**IP Address by DHCP** – If selected the BC scale will utilize Dynamic Host Configuration Protocol to allow the server to designate the IP address, subnet mask, and default Gateway of the scale. No additional settings are required.

Static IP address – Allows the operator to set the IP Address, Subnet Mask, and Default Gateway with the graphical display. After highlighting the Static IP radio button, press ENTER. The cursor will be in the first digit of the IP address.

- Press the UP or DOWN arrows to select the number value, press the right arrow to scroll to the next digit.
- Press ENTER to jump between sections of three digits.
- To EXIT the address section, scroll to the first digit of the IP address (left side) and press the LEFT arrow.

To accept or cancel the Ethernet settings that were programmed, use the UP and DOWN keys to highlight OK or CANCEL, and press ENTER.

Check the HOME > INFO > IP screen for the Port number. It is typically set to 82.

Note: For LAN, if the address is not displayed on the INFO screen the Ethernet is not functional. Make sure the Ethernet cable is connected and PC and scale are powered.

The scale will communicate by the serial protocol over the Ethernet communication. Make sure the serial protocol is properly set. Refer to section 4.10.1. Refer to **Appendix D** for additional details.

### 4.10.4. Bluetooth

The Bluetooth functionality is an option to the basic BC configuration and requires an option circuit board to be ordered with the scale. The Bluetooth set up screen allows for simple enabling of the communication.

The Home > Setup > Communication > Bluetooth screen includes the option to Enable or Disable the Bluetooth Function. After Enabling and pairing with a device, the address and name are shown in the Info screen for any operator to view. Refer to Appendix E for further details.



Figure 4-22: BlueTooth Configuration Screens

### 4.10.5. SendWT

The Send Weight function is typically used with Keyboard Wedge, or serial communication in the **Toledo** protocol. The function activates a communication message when

- The Send Weight softkey is selected and pressed on the weighing screen,
- or Automatically when the scale detects a stable, non-zero weight,
- or as a continuous output.

In the SendWT screen, select the type of output and press ENTER. Options are:

Disabl	Disable	Disables the Send Weight function.
Send K	Send Softkey	The Send icon will appear at the left of the weighing screen. Manually send the current scale weight by scrolling to the icon and pressing ENTER.
AutoSe	Auto Send	Sends the weight value whenever a non-zero stable weight is detected on the scale. The delay time after stability is detected must be selected from the following options:
		<ul> <li>nodela (No Delay- send immediately)</li> </ul>
		• 0.5 sec
		• 1.5 sec
		• 2.0 sec
Contin Continuous		Sends the weight value continuously at a specified time interval. Select the interval from the following options:
		• 0.1 sec
		• 0.2 sec
		• 0.5 sec
		• 1.0 sec
		• 1.5 sec
# 4.11. Setup: Scale

The Scale setup menu system allows the user to configure parameters that determine the scale's performance. If the metrology lock is in place (enabled at **Home > Setup > Scale > metlck**). This lock can only be bypassed using the method detailed in section 4.2.



Figure 4-23: Scale Setup Screen

The following options are available from this screen:

metick	Metrology lock	Enable or disable the metrology lock, which prevents modification of the Scale setup parameters.
ТрАрру	Type approval	Selects the type of approval for the scale.
SetDft	Set default	Populates the default capacity and increment parameters based on the Type Approval.
CapInc	Capacity and Increment	Sets the primary units, ranges, and increments, and the capacity and increment sizes for each range.
Calib	Calibration	Sets the Geo code and calibrates the scale
Zero	Zero	Configures the scale's zero functionality.
Round	Rounding	Determines the rounding methods used.
Func	Functions	Enables the operating modes that will appear on the <b>Mode</b> selection screen (refer to Chapter 3).
BootUp	Boot-up menu	Configures the scale's boot-up behavior.

Settings selected in the Scale Setup block are not saved until Home > END > Save has been selected and confirmed.

#### 4.11.1. Metrology Lock

The Metrology Lock can be disabled or enabled. If it is enabled, the Cal button SW2 must be pressed to obtain access to the **Home > Setup > Scale** menu items described in this section. Access is ended by accessing the **Setup** screen, or anywhere higher in menu structure. To re-enter the **Scale** menu system, the Cal button must be pressed again.

It may be acceptable to disable the Metrology Lock for easier access to applications that are not Legal-for-Trade.

- IMPORTANT: Check with local authorities if your application is Legal-for-Trade, and if you are required to have the Metrology lock sealed (refer to section 4.15) to prevent tampering.
  - 1. To set the metrology lock, access Home > Setup > Scale > metick.
  - 2. Highlight the desired selection either **Disabl** or **Enable**.
  - 3. Press ENTER to make the selection, then press ENTER again to return to the Setup screen.

#### 4.11.2. Type Approval

The Type Approved parameters allow selection of the approval criteria. It is also used in conjunction with the **Set Default** parameter (section 4.11.3) to populate the remaining scale setup parameters.

- 1. To set the type approval, access Home > Setup > Scale > TpAppv.
- 2. Highlight the desired selection:
- None Scale not approved
- HB44 Follows Handbook 44, the requirements for the National Type Evaluation Program (NTEP), for the USA, and Metrology Canada, for Canada.
- OIML Follows requirements of the International Organization of Legal Metrology's R76 model regulations for member states, such as countries of the European Community (EC)
- 3. Press ENTER to confirm the selection, then press ENTER again to return to the Setup screen.

#### 4.11.3. Set Default

Set Default simplifies configuration by setting the remaining scale setup parameters, depending on the type approval selected (4.11.2). Once this parameter is enabled by selecting Yes, default capacities and increments are set. However, the scale parameters can still be customized.

Parameters are not saved until the Home > End > Save > [confirm] sequence is complete. To abandon the change, select Home > End> Abort, or power down the scale without saving.

- 1. To set a default configuration, access Home > Setup > Scale > SetDft.
- 2. Highlight the desired selection either NO or Yes.
- 3. Press ENTER. A pop-up window will appear with the **message build loaded ok!** Press ENTER again to exit to the **Home > Setup > Scale** screen.
- If Type Approval is changed and Set Default set to NO, a save error will be displayed when Home > End > Save is selected. Either Abort the changes, or return to Set Default and select Yes. In this case, check all parameters at Home > Setup > Scale > Capinc.

#### 4.11.4. Capacity and Increment



Figure 4-24: Capacity and Increment Setup Screen

The Capacity and Increment parameters set the scale's metrological configuration, including primary and secondary units if unit switching is enabled. To set these parameters, access **Home > Setup > Scale > Caplnc**.

In the Capacity and Increment screen, select from:

Primry	Primary units	Sets the scale's primary units of measure
UntSwt	Unit switching	Enables switching between primary and secondary units
Sndary	Secondary units	Sets the scale's secondary units of measure

4.11.4.1. Primary Units



Figure 4-25: Primary Units Setup Screen

Here, the primary units, number of ranges, capacity and increment size, over-capacity value and minimum weight parameters can be set.

In the **CapInc > Primry** screen, highlight the desired softkey and press ENTER. The following options are available:

Units	Units	Sets the primary units of measure
Ranges	Number of ranges	Sets the number of ranges or intervals
Pr Cap	Capacity and increment	Sets capacities and increments for the configured ranges

OvrCap	Over capacity	Sets the weight value at which the scale will blank, or display the overcapacity symbol
MinWgt	Minimum weight	Sets the minimum weight that will display on the weighing screen

#### 4.11.4.1.1. Units

Options for primary weight units are:

- Lb-Lb (Example: 45.85 lb.)
- Lb-oz (Example: 45 lb. 13.6oz)
- Kg (Example: 20.840 kg)
- G (Example: 20840 g)

#### 4.11.4.1.2. Ranges

Options are for a single range, multiple ranges, or multiple intervals. Options are:

SingleSingle rangeMR2Two rangesMR3Three rangesMI2Two intervalsMI3Three intervals

Capacity and increment selections for the configured range/s or intervals are made at **Home >** Setup > Scale > CapInc > Prmry > PrCap (section 4.11.4.1.3 below).

#### 4.11.4.1.3. Capacity and Increment

When this screen is accessed, a chart of options will display, with contents determined by the range and increment settings made at Setup > Scale > CapInc > Prmry > Range. The Cancel button will be highlighted.

	Cap(1b)	Inc(1b)
1	150,000	0,050

Figure 4-26: Capacity and Increment Setup Screen

- 1. Press the UP arrow to access the first cell of the chart, then use the arrow keys to select the values to be modified.
- 2. With the cell highlighted, press ENTER. The last digit will be highlighted.

- 3. Use the UP or DOWN arrow to increase or decrease the value.
- 4. Use the LEFT or RIGHT arrow to move to the previous or next value, and use UP and DOWN to change it.
- 5. When all digits are at the desired value for the block, press ENTER. The highlight will disappear from the selected digit.
- 6. Use the arrows keys to move to the next block and press ENTER to access the digits. Repeat the modification process described in steps 2 to 5.
- 7. When all values are set for all ranges, use the DOWN arrow to highlight OK and press ENTER. The **Primary** screen will reappear.

Default values for these parameters are shown in Table 4-1.

W&M Approved	BC-15	BC-30	BC-3L	BC-60	BC6L	BC-150
No	30 x 0.005 lb	7 x 0.005 lb 70 x 0.02 lb Multi-Range	7 x 0.005 lb 70 x 0.02 lb Multi-Range	60 x 0.02 lb 150 x 0.05 lb Multi-Interval	5 x 0.05 lb 25 x 0.05 lb 150 x 0.1 lb Multi-Interval	150 x 0.05 lb 300 x 0.1 lb Multi-Range
HB44	15 lb x 0.1 oz 30 lb x 0.2 oz Multi-Interval	7 lb x 0.1 oz 7 lb x 0.2 oz Multi-Interval	3 lb x 0.05 oz 7 lb x 0.1 oz 70 lb x 0.2 oz Multi-Interval	150 x 0.05 lb Single Range	10 lb x 0.1 oz 70 lb x 0.2 oz 149 lb x 0.5 oz Multi-Range	150 x 0.05 lb 300 x 0.1 lb Multi-Range
OIML	3 x 0.001 kg 15 x 0.005 kg Multi-Interval	15 x 0.005 kg 30 x 0.001 kg Multi-Interval	3 x 0.001 kg 6 x 0.002 kg 35 x 0.01 kg Multi-Interval	60 x 0.02 kg Single Range	30 x 0.01 kg Single Range	60 x 0.02 kg 150 x 0.05 kg Multi-Range

Table 4-1: Capacity and Increment Default Values

#### 4.11.4.1.4. Over-Capacity

This parameter sets the high weight value at which the scale's display will blank, or show the overcapacity symbol, as well as the low weight value at which the display will blank, or show the under-capacity symbol. Options are expressed as divisions in the increment size for the range:

- 5d Five divisions
- 9d Nine divisions
- 12d Twelve divisions

#### 4.11.4.1.5. Minimum Weight

This parameter sets the minimum weight the scale will communicate for the capacity and increment size. Postal applications may have different minimum weight requirements than retail applications.

Example: Max: 15/30 kg Min 25 g e = 5/10 g

Options are expressed as divisions in the increment size for the range:

- 5d Five divisions
- 10d Ten divisions

20d Twenty divisions

#### 4.11.4.1.6. Unit Switching

The secondary unit softkey will only display on the weighing screen if Unit Switching is enabled.

The UntSwt parameter can be set to disable or Enable.

#### 4.11.4.1.7. Secondary Units

This parameter sets secondary units for the scale capacity. The scale converts primary units into secondary units. The maximum capacity may not be a whole number; the converted increment size is a factor of 1, 2 or 5, and is equal to or less than the primary unit size.

Options for the Sndary parameter are:

- Lb-Lb (Example 45.85 lb.)
- Lb-oz (Example 45 lb. 13.6oz)
- Kg (Example 20.840 kg)
  - g (example: 20840 g)

#### 4.11.5. Calibration



Figure 4-27: Calibration Setup Screen

The parameters set from the Calibrate menus include the following:

- CalWgt Calibration weight
- Cal Perform calibration
- Use the Geo code for the scale's location
- CalPrm Calibration prompt for quality control

#### 4.11.5.1. Calibration Weight

The versatility of the BC scale allows it to be configured for a primary unit of pounds, but be calibrated with a kg test weight.



Figure 4-28: Calibration Weight Setup Screen

This parameter sets the size of the weight used to calibrate the scale. Select either **Pounds** or **Metric**, then press ENTER. Depending on which option was selected, a calibration weight selection screen will appear. Figure 4-29 shows the screen displayed when **Pounds** is selected. There are 4 weight options that can be selected for each BC model. Scroll to the desired weight and press ENTER to return to the **CalWgt** screen.



Figure 4-29: Calibration Weight Selection Screen, Pounds

Table 4-2: Calibration Weight Options

Scale	Units	Cal 1	Cal 2	Cal 3	Cal 4
BC-15	Pounds-lb.	5	10	20	30
	Metric-kg	2	5	10	15
BC-30/3LU	Pounds-lb.	10	25	50	70
	Metric-kg	5	10	20	30
BC-60/6LU BC-150U	Pounds-lb.	25	50	100	150
	Metric-kg	10	20	45	60
	Pounds-lb.	30	50	100	300
	Metric-kg	15	20	45	150

#### 4.11.5.2. Calibration

Access this screen to set the Geo code for the calibration location, and perform scale calibration.

- Changes made here will be saved immediately once the calibration sequence is complete. The scale will automatically save the calibration data, exit setup mode, and reboot. The End program block will not be displayed after calibrating the scale.
- Note: If the calibration sequence is the end of the programming process, make sure the Metrology lock is Enabled for Legal-For-Trade applications. To check this, attempt to access Home > Setup > Scale.
- Refer to Appendix H for a table of areas and corresponding Geo codes.
- 1. When the **Calibration** screen is first accessed, the **GEO Adjust** softkey will be highlighted. (If it is not highlighted, scroll to it using the arrow keys).

Ce	libration	
Calib Location GEO:15		
Baumonnanananananananananananananananananan	Calibration	Exit
11033 47 00 0		co com m

Figure 4-30: Geo Adjust Screen

- Press the UP or DOWN key to adjust the GEO code value. When the correct value is shown, press ENTER to accept it. Refer to Appendix H for a table of locations and corresponding GEO codes.
- 3. Scroll to the Calibration softkey and press ENTER to start the calibration sequence.
- 4. The scale will request Start Calibration, please Empty scale, then Press ENTER.



Figure 4-31: Start of Calibration Sequence

- 5. Ensure that the platter is on the sub-platter, there is no weight or debris on the platter, and there is nothing touching the platter. Once the above items are confirmed, press the ENTER key. The scale will capture zero.
- 6. Now the scale will request to **Put Load, then Press ENTER**. The calibration weight value is shown at lower left of this screen. The scale will capture span.



Figure 4-32: Calibration Sequence – Place Load

7. The scale will request **Empty Scale again**, and then Press ENTER. Remove weight from the scale platter and press ENTER.

Ca	libration
Calib Location GEO:15	Empty Scale Again, then Press #
GEO Adjust calib weight =	Calibration Exit
	0

Figure 4-33: Calibration Sequence – Empty Scale Again

8. The scale will display a status message - Calibration was OK.



Figure 4-34: Calibration Sequence Successful

- 9. The scale will count down a few seconds, and then reboot to save the calibration parameters.
- To exit during the process described above, use the arrow keys to highlight EXIT, then press ENTER. If GEO code setting or the calibration sequence is underway, it must be completed. To exit immediately during either the GEO setting or calibration sequence, power down the scale and reboot it.

When the scale powers back up, check the accuracy of the scale. Verify zero and span using test weights. Place the test weight at multiple locations on the platter.

4-32

Refer to section 0 for information on sealing the scale for Legal-for-Trade applications.

#### 4.11.5.3. Use GEO

The METTLER TOLEDO GEOCAL procedure, which prompts for the Geo-Code update on the first power up, uses the USEGEO parameter.

In remote areas, it is expensive to send a service technician to the scale's location. The **Use GEO** function will update the GEO-code value for a location other than the calibration site. In countries where W&M authorities allow this procedure, a certified technician can:

- Set the GEO Code for the calibration location.
- Calibrate the scale.
- Reset the Geo code for the point of use location.
- Seal the scale and fill out proper documentation.
- Ship the sealed scale to the remote point of use location.

The USEGEO simplifies the resetting of the Geo-code while keeping record of the original calibration GEO Code. Values can be viewed at **Home > Info > Cal Info**.

To configure the parameter:

- 1. In the Calibration setup screen (Figure 4-27), scroll to UseGeo and press ENTER.
- 2. A numeric box will appear on screen.



Figure 4-35: Use Geo Setup Screen

- 3. The right digit will be highlighted, press the UP or DOWN arrow to increase or decrease the value. Once the correct digit is shown, press the LEFT or RIGHT arrow to scroll to the tens digit.
- The Geo code range is 00 to 31. The tens digit will display a 3 only if the ones digit is 0 or 1.
- 4. Update the tens digit in the same way and press ENTER to accept the value.
- 5. Press the DOWN arrow and scroll to the **Save** softkey. Press ENTER to confirm the setting. The **Calib** screen will display.
- Refer to Chapter 2 for a table of areas and corresponding Geo codes.

#### 4.11.5.4. Cal Prompt

The **CalPrm** softkey allows a message to be set, to remind an operator to check the calibration accuracy of the scale after a specified number of weighments or weighing cycles. Scale accuracy can be checked by accessing **Home > Setup > Maintc > CalCkh**.

Home Setup Scale Calib
CalPrmpt =Disable
Disabl 5k wts 10k wt 50k wt 100k w Disable

Figure 4-36: Calibration Prompt Screen

Options for this parameter are:

- Disabl
- 5K wts (5,000 weighing cycles)
- 10k wt
- 50k wt
- 100k wt

Select the desired value and press ENTER to accept it. The **Calibration** screen will display.

#### 4.11.6. Zero

Home Setup Scale	
Zero	
Pb 0 >0< AZM Pwr 0 PushBtn 0	

Figure 4-37: Zero Screen

The **Zero** screen allows the configuration of parameters that affect the way the scale zeroes. The options in this screen are:

- Pb 0 Pushbutton zero
- >0< Zero Indicator displays a center-of-zero icon on weighing display when the scale is zeroed

- AZM Automatic Zero Maintenance
- Pwr 0 Zero at power up

#### 4.11.6.1. Pushbutton Zero



Figure 4-38: Pushbutton Zero Screen

When **Pb 0** is enabled, the Zero softkey will appear on the weighing screen. Depending on the status of the scale and the setting selected in the **PushBtn 0** screen, the operator will be able to re-zero the scale by pressing the softkey.

The options are expressed as a percentage of the scale's capacity, and determine how far from zero the scale can be before the pushbutton zero softkey won't zero the scale. Options are:

- Disabl
- 2%
- 5%
- 100%

If 100% is selected, the zero softkey will always zero the scale.

#### 4.11.6.2. Zero Indicator

>0< can be set to **Disabl** or **Enable**. When it is enabled and the scale is stable within 0.25% of a division (the scale's smallest increment size) of calibrated zero, an indicator will appear on the weighing screen at right, immediately below the weight display.



Figure 4-39: Center of Zero Indication

For example, on a scale with an increment size of 0.05 lb in normal rounding, debris on the platter weighing 0.0249 lb would still display a zero weight, and the center of zero icon will display whenever the debris weight is below 0.0125 lb.

#### 4.11.6.3. Automatic Zero Maintenance

AZM can be set to **Disabl** or **Enable**. When it is enabled, and the weight indication on a scale is within a certain programmable band of zero but is not exactly at the center of zero, the scale will automatically track itself back to the center of zero.

AZM typically works in a range of 0.5 divisions (the smallest scale increment).

#### 4.11.6.4. Power-Up Zero



Figure 4-40: Power-Up Zero Screen

**Pwr 0** sets the range, in percent of scale capacity, within which the scale will capture zero when it is first powered up. Options are:

- Disabl
- 10%
- 20%
- If Power-Up Zero does not capture zero, try re-booting the scale. If it fails again, recalibrate the scale.

#### 4.11.7. Rounding

This parameter sets the rounding method used by the scale. Normal rounding means that with a 0.05 lb increment, 0.0250 will round up to 0.05, and 0.0249 will round down to 0.00.



Figure 4-41: Rounding Screen

The options for this parameter are:

- Classi Weight classifier rounding up; round up for values above zero (1+). Used for basic weighing only.
- Normal Retail rounding: round up for values 5+.
- USPS rounding within maintenance tolerances. Used for basic weighing only.
- **Expand** Displays expanded weight, typically at 10x resolution.
- factor [For METTLER TOLEDO internal use only.]
- Classifier and USPS rounding are used in basic weighing only.
- Expanded weight displays the raw weight before rounding. It is not a legal rounding mode in the scale.

#### 4.11.8. Functions



Figure 4-42: Functions Screen

The **Func** screen enables and disables weighing modes available to the operator. The set of modes available is protected by the metrology lock. Functions enabled here must also be selected in the **Home > OPMode** screen in order to be available from the weighing screen.

Each function can be set to disabl or enable.

Available functions are:

WtTare	LabOff	TakeAW	ProdVy
Count	Price	Hold	

These functions are described in detail in Chapter 3, Section 3.5.

#### 4.11.9. Boot-Up

The **Bootup dialog** screen is similar to a setup wizard, which prompts the operator for configuration on first power-up only. After first power up, the **Bootup** setting is disabled.

Home	Scale	)		
Booti	up (		log	1
disabl GEO	G+M	G+L	G+M+L	
no Bootup d	lialog			

Figure 4-43: Bootup Dialog Screen

The options available in this screen are:

- disable Disable the dialog.
- GEO Prompt for GeoCal location code only.
- **G+M** Prompt for GeoCal location code and Manifest Software with which the scale will communicate.
- **G+L** Prompt for GeoCal location code and scale language and units.
- **G+M+L** Prompt for GeoCal location code, scale language and units, and Manifest Software with which the scale will communicate.

Selections are described in detail in sections 4.11.9.1, 4.11.9.2 and 4.11.9.3 below. Once a selection is made in this screen and changes are saved at **Home > End > Save > [confirm]**, the selected dialog will display at next power-up. For example, if G+M+L is selected and the configuration saved, the next time the scale is powered up, the initial screen will be like the one shown in Figure 4-44.

Initial GEO Code:	15
Language/Units:	English-1b
Manifest SW:	Standard
Exi	it

Figure 4-44: Boot Dialog, G+M+L

#### 4.11.9.1. GeoCal

Use the LEFT and RIGHT arrows to select the correct value, from 00 to 31. Press ENTER to accept the selection.

For details about GeoCal, refer to section 2.2.4, Scale Configuration, in Chapter 2. This section also includes a table of locations and corresponding GEO codes.

■ The METTLER TOLEDO GeoCal<sup>™</sup> procedure uses the USEGEO parameter. Geo values can be viewed in the Home > Info > Cal Info screen.

#### 4.11.9.2. Language and Units

Use the LEFT and RIGHT arrows to select the correct value. Options are:

- English Lb
- English Kg
- Spanish Kg
- French Kg
- German Kg
- Chinese Kg

#### 4.11.9.3. Manifest Software

Use the LEFT and RIGHT arrows to select the serial communication defaults used to communicate with manifest software. Options are:

- Standard No change
- F ShipMGR FedEx Ship manager
- U Worldship UPS WorldShip
- D EasyShip DHL EasyShip
- P E-Ship Purolator E-Ship

#### 4.11.9.4. Exit

Once the parameters are set, scroll to the EXIT softkey and press ENTER. The scale will continue the boot-up process.

## 4.12. Setup: Maintenance



Figure 4-45: Maintenance Setup Screen

Scale tests can be run from the **Maintenance** screen, which also provides information about scale usage. Options are:

**Ovids** Displays the number of times the scale has been over-loaded.

**dspTst** Runs a series of display test patterns to verify that all pixels are operating.

CalCkh Performs a calibration check for zero, and with a test weight.

#### 4.12.1. Overloads

The scale tracks the number of times it has been overloaded. It keeps track of the date and time as long as power is applied to the scale.



Figure 4-46: Scale Overloads Display

#### 4.12.2. Display Test

The display test resembles the one that runs when the scale is powered up.



Figure 4-47: Example Display Test Screen

#### 4.12.3. Calibration Check

Home Setup Maintc	A REAL PROPERTY AND A REAL
Cal Wt Check	
zero calwt zero	and the second se

Figure 4-48: Calibration Check Screen

To perform the calibration check from this screen:

- 1. Check that the scale is level by looking at the level bubble.
- 2. For the zero test, clear the scale platter, scroll to the **zero** softkey and press ENTER. The scale will display a pop up window indicating that the test has completed successfully.

Zer	o Check		
		Zero OK	
z		Exit	

Figure 4-49: Zero Test Confirmation Screen

3. For the calibration weight test, place a test weight on the platter, scroll to the **calwt** softkey, and press ENTER. The scale will display the weight in expanded mode before rounding.

4-41



Figure 4-50: Calibration Weight Test Screen

4. If the test weight does not read the proper weight, check the tolerance allowed. The weight tolerance for Legal-for-Trade usage can be found via a web search for Handbook 44 (in North America) or R76 (for European and OIML approvals).

## 4.13. End

Before any changes (other than scale calibration) are saved, **Home > End** must be accessed, the settings saved, and the action confirmed.



Figure 4-51: End Screen

The End screen offers the following options:

Abort After the selection is confirmed, the scale will reboot without saving setup changes.



Figure 4-52: Abort Confirmation Screen

4-42

Save

After the selection is confirmed, all changes will be saved and the scale will reboot.



Figure 4-53: Save Confirmation Screen

No Returns to the Home page (Figure 4-1).

**CstDft** Saves current settings as a custom default for future reference. Default settings can be recalled at **Home > Defit > Custom**. When this option is selected, the scale will confirm the action and return to the **End** screen.

Note that at this stage, changes have not been saved. To save changes, scroll to **Save** and press **ENTER** twice.



Figure 4-54 Custom Default Setting Confirmation Screen

## 4.14. Basic Display – 7 Segment



Figure 4-55: Basic (7-Segment) Display

Although the 0270 Basic Display (seven-segment type) is typically used as a remote display, it can also be used as the scale's primary display. The scale functionality is greatly reduced in

comparison to use of the graphical display. Basic weighing is the only operating mode when this display is used. The limited setup parameters are accessed by pressing and holding the UNITS key for 5-8 seconds.

Note: The 7 segment display has limitations in displaying all alpha characters. For example, the letter "m" cannot be displayed, and will be replaced with an "n."

This display includes a **Unit Switch** key and a **Zero** key. All functionality is accessed using these buttons.

After entering Setup, the scale will display the Geo-Cal function on the first power up only if the parameter is enabled. Use the ZERO key to scroll through the selection of codes 00-31, and the UNITS key to accept the selection.



The other parameters that can be configured are:

GeoCal	Geo Code	Refer to the location and code table in Chapter 2.
CAL	Scale Calibration	When <b>YES</b> is selected, the scale will prompt for the zero capture, prompt for the selection of the Cal weight to be used, and complete the Span capture.
Mode (Node)	Rounding Method	Options are Classifier (Round Up), Normal rounding, USPS rounding, Expanded mode, and Factory mode.
Defaults	For serial	<ul> <li>Note that due to its graphical limitations, the 7-segment display shows N in place of M; hence, Mode appears as Node.</li> <li>Use the ZERO key to scroll through the options; accept a coloring by presence UNITS key. Options are:</li> </ul>
	communication	selection by pressing UNITS key. Options are: No Change, Toledo, Def F1, Def F2, Def U, Def D, Def P, Toledo-OIML, MT-SICS, and Custom.



# 4.15. Metrological Sealing

If a wire seal is required for Weights and Measures approval, the BC scale can be sealed after calibration and setup by installing a wire seal on the Main PCB access cover,

BC-15 Single seal Loop the wire through the holding screw for PCB cover and holes in the plastic cover



Figure 4-56: BC-15 Sealing

**BC-60** Two seals Loop the wires through:

- BC-6L<br/>BC-301. The holding screw for the PCB cover on the bottom of the scale (left,<br/>in Figure 4-57).
  - 2. The green cap and tab hole on the housing scale (right, in Figure 4-57).



Figure 4-57: BC-60, -6L, -30 and -3L Sealing

BC-150 Two seals

- 1. Loop the wire through the holding screw for the PCB cover on the bottom of the scale (left, in Figure 4-58).
- 2. Loop the wire through the two drilled-head screws over the calibration switch (right, in Figure 4-58).



Figure 4-58: BC-15 Sealing

# 5 Service and Repair

This chapter covers

- Troubleshooting
- Update Scale Software
- Replacement of PCB, load cell
   and display

This chapter provides information on servicing, upgrading and maintaining the BC scale, including troubleshooting and replacement of key components.

# 5.1. Troubleshooting

The BC shipping scale is designed to be virtually error-free and reliable. If problems do occur, do not attempt to repair the scale before you have determined the source of the problem. Record as much information as possible about what has happened including any messages and physical responses. The following troubleshooting information may help to determine the cause of the problem.



## WARNING

ALWAYS REMOVE ALL POWER BEFORE SERVICING ANY EQUIPMENT. METTLER-TOLEDO RECOMMENDS THAT ONLY QUALIFIED TECHNICIANS OPEN THE UNIT UP FOR MAINTENANCE AND REPAIR. IF YOU MUST OPEN THE BC SCALE, READ THIS SECTION CAREFULLY TO AVOID DAMAGE TO THE INTERNAL COMPONENTS.

#### 5.1.1. Error Codes

The BC scale keeps a log of the five most recent errors. This information can be viewed by pressing the UP arrow for 5 seconds, then navigating to Home > Info > Errors.

When error codes are displayed on the weight indicator, they are shown with a leading E to distinguish them from weight data.

Graphical Message Text	Action
	Type Approval (HB44 / OIML) is interlocked with <b>SetDft</b> , the Default Build.
New Approval selected, but <b>SetDft</b> not configured	Access Home > Setup > Scale > SetDft and select Yes. Parameters will be updated in setup, but not saved. Review the parameters in the remainder of setup.
	If they are acceptable, access Home > End > Save.
	If they are <b>not</b> acceptable, make the appropriate change or select <b>Home &gt; End &gt; Abort</b> and press <b>Yes</b> . Parameters will not be saved.

#### Table 5-1: Error Codes

Graphical Message Text	Action
Error Menu Parameters	Check set up menu for proper selection.
Error Uart Parameter	Check set up menu
Error Uart Framing	Serial Data Incorrect, check device and PC settings
Error read EEprom	Reboot scale
Error Write EEPROM	Check if Load Cell cable is attached, Reload Firmware
Error LC disconnected	Check if Load Cell (LC) cable is attached, Check if correct configuration of LC in Firmware, replace LC
Overload occur	Weight exceeded Scale capacity.
$READ_LC_CAP = 0,$	Wrong Build for scale model, Check if Load Cell cable is attached
Error Calibration Order,	Recalibrate
Error Calibration WT	Reconfigure Calibration weight
Error Clear Calibration Parameter	Recalibrate the scale, make sure there is no vibrations while calibrating
Error Read Span Tolerance	Error reading Test weight during calibration. Weight is out of tolerance range. Check setting of Cal Weight selected.
Error Store Parameters	Clear EEPROM. Refer to the SICS commands
Error GEO Set	Error in setting the GEO CAL. Reset and try again

### 5.1.2. 7 Segment Error Codes

Err 1:	Error read Eeprom	Retry, if error occurs again, eeprom is broken
Err 2:	Error write Eeprom	Retry, if error occurs again, eeprom is broken
Err 3:	Error read RF Eeprom	Retry, if error occurs again, eeprom is broken
Err 4:	Error write RF Eeprom	Retry, if error occurs again, eeprom is broken
Err 5:	Error RF data	Re write RF data
Err 6:	Error Menu Params	Reconfigure scale
Err 7	Error Uart Parameter	Check baud, Data bits, Parity, Stop
Err 8:	Error LC disconnected	Check LC and its cable
Err 20:	Read Loadcell type error	Re configure scale type
Err 21:	0270 calibration order error	Re calibrate according to 0270 calibration guide
Err 22:	Calibration weight is bigger than capacity or less than 10% capacity	Reselect calibration weight in Graphic display or use setup string set new calibration weight

Err 23:	Clear calibration parameters error	Retry, if still this error, eeprom is broken
Err 24:	Calibration load's weight error	Select accurate calibration load
Err 25:	Store to eeprom error	Retry, if still this error, eeprom is broken
Err 26:	Write GEO error	Retry, if still this error, eeprom is broken
Err 27:	Other error	

#### 5.1.3. Check Power Adapter

Contact METTLER TOLEDO for the correct power adapter part number. Using the wrong type of adapter may damage the scale.

The BC scale can have either of two power sources, depending on its mode of communication:

**USB** Does not require the power adapter. Scale is powered by PC.

**RS232, Ethernet,** A power adapter is used with the USB cable to supply power to the scale. **Bluetooth\*** 

Note: Scale is a low powered USB peripheral device. Like other USB peripheral devices (Keyboard, PC mouse) the BC scale does not have a power switch. To power down, unplug the USB cable.

If the graphical display has a backlight, the backlight can be turned off in the parameter settings per section 3.1.

To see if the scale is powered, check the display for activity, and/or look at the connectors under the scale. A green status light on the PCB behind the connectors should be lit or flickering, if the scale is receiving power.



Figure 5-1: Green PCB Status Light Illuminated

If the scale is not powered, use the following method to determine if there is a problem with the power adapter, the USB cable, or the scale:

1. Confirm that the AC outlet has power by plugging in another, functioning device.

- Check the USB connections to the power adapter and the scale. Make sure the USB A connector is firmly attached to the power adapter and the USB B connector is firmly attached to the scale USB port. Plug the power adapter into the AC outlet.
- 3. If there is no power through the Power adapter, disconnect the serial cable, then disconnect the USB A connector from the power adapter and plug it into a USB port on the PC.
- 4. If there is still no power, try another USB cable that is known to be functional. Connect the new USB cable to the scale and PC.
- 5. If there is still no activity, consult a METTLER TOLEDO technician. The PCB may be damaged.

#### 5.1.4. Blank Display

If the scale's display is blank:

- Check that the scale is receiving power, and that the display cable is attached to the scale base properly. Refer to section 5.1.2.
- Look at the connectors under the scale to see if the green PCB light is energized (Figure 5-1). If the scale is receiving power, the green light should be lit or flickering.
- For RS-232, confirm that the power adapter is plugged into a working AC outlet and the USB cable is properly plugged into the power adapter and scale.
- For USB, make sure the USB cable is pushed in all the way at both the scale and the PC.

Once it is verified that the scale is receiving power, and the display remains blank, check the display cable at the connectors. Unplug the display by pushing in on the connector tab and pulling back on the cable. Reinsert the display cable into the scale connector, making sure the tab clicks into position.

If the display still does not work, connect the display to the secondary display connector.

If the display is still blank, it must be replaced. Scale display can be ordered under accessory model 0271 for a graphical display or 0270 for 7 segment display.

#### 5.1.5. No Keypad Interaction

To test the operation of the keypad, remove power from the scale, then reapply it. With the unit powered, allow the scale to go through its boot-up sequence, and then attempt to enter setup mode by pressing and holding the UP key for 5 to 8 seconds. If the display does not display the **Home** page, replace the display.

#### 5.1.6. Display Indicator Locked

A display test can be run to check the functionality of display pixels. This is the same test shown at boot-up. Access **Home > Setup > Maintc**. Select **dspTst** and press ENTER. A series of test patterns will display.

To test operation of the display indicator, remove power and then reapply it. With the unit powered and display reading zero, add weight. If the displayed weight does not change, check the cable connection from the load cell to the PCB. Disconnect and reconnect the cable. Refer to section 5.4, **Load Cell Replacement**.

If the display appears to function but will not indicate a weight, replace either the load cell or the PCB.

#### 5.1.7. Serial Communication Test with PC

This test does not apply if PC communication is via USB by HIDPOS or KB Wedge.

A HyperTerminal serial (RS-232) test can be conducted to see if serial communication problems are occurring. This test can determine if the issue is with the scale connection / communication to the PC, or if the issue is within the shipping software program itself.

Note: HyperTerminal is no longer standard in Win 7 or later versions of Windows. It can still be obtained on-line or copied from an XP computer. Similar Programs such as PuTTY or MT Albatross can also be used.

The HyperTerminal test will confirm

- If the scale is properly connected to the PC
- If the scale is able to communicate by serial RS232 to the PC
- If the scale is able to display the correct weight

Run this test whenever it is unknown why the manifest or shipping software is not showing a weight, or the proper weight, on the PC screen.

1. Connect the scale to the PC as shown in Figure 5-2. Note the COM port on the PC that the scale is connected to; this information will be needed in step 5.



Power Supply required with RS232 connection

**Figure 5-2: Serial Connections** 

2. After the scale powers up, enter the GeoCal value if **Geo in** is displayed. Refer to Chapter 3 for Geo Location Codes, and how to enter the value.

- Check the scale's serial set up parameters at Home > SetUp > Comm > Serial. Write down the values for Baud, ASCII, Parity, Stop Bits and Protocol; they will be needed to enter the matching data in the HyperTerminal screen.
- 4. Access the HyperTerminal program on your PC as shown in Figure 5-3 (the way to run a program differs between different Windows operating systems). HyperTerminal is a standard Windows program in XP operating systems under Accessories > Communications, and can still be downloaded from the Internet for later versions of Windows. An Internet search for HyperTerminal will show numerous suppliers.

	2	Programs •	Accessories	•	🦉 Paint			
2		Flograms	Windows Media Player		Communications	•	🛅 Fax	•
	à	Documents +	Sybex PMP Ebook	+	×	1	👌 HyperTerminal	
0	0	bocuments	×				Network Connections	
	1	Settings				100	Network Setup Wizard	
							New Connection Wizard	
	$\bigcirc$	Search				Q.	Remote Desktop Connection	
						5	Wireless Network Setup Wizard	
Dua	0	Help and Support					HyperTerminal	-
Professional	-							
rote		Run						
Vindows XP		Undock Computer						
MO								
ŭ,		Shut Down						
2	<u> </u>							-
t) s	tart	🥩 🔁 🚱 👋						

Figure 5-3: Opening Hyperterminal

5. Once HyperTerminal is opened, choose File I New Connection. Name the connection BC Scale for future reference and click OK. Click on the drop-down bar for Connect Using. Select the communication port that the scale cable connects to on the PC. COM A is equivalent to COM 1. Click OK when completed.

Connection Description	Connect To
New Connection	BC Scale Comm Test
Enter a name and choose an icon for the connection:	Enter details for the phone number that you want to dial:
Name: BC Scale Comm Test	Country/region: United States (1)
lcon:	Arga code: 614
🖉 🗟 🌭 🌄 🍪 🖉 🕹 🕼	Phone number:
	Connect using: COM1
OK Cancel	OK Cancel

6. Program the same setup parameters in HyperTerminal as used in the scale (Baud = Bits per second). For the **Flow Control** setting, select **None** – the scale does not use this parameter.

Service and Repair

Bits per second:	9600	
<u>D</u> ata bits:	7	
Parity:	Even	
<u>S</u> top bits:	1	
Elow control:	None	

- 7. Click **Apply** after entering the values. The data will be accepted. Click **OK**, and a blank HyperTerminal screen will appear.
- 8. Now that the scale set up matches the HyperTerminal set up, put some weight on the scale and note the displayed value.
- 9. Go to the HyperTerminal screen and click on the blank screen.
- Enter the weight command that corresponds to the scale's protocol setting (Home > Setup > COMM > Serial > Protoc).

Weight Protocol	Proto	Enter
METTLER TOLEDO	Toledo	W
FedEx	Proto F	W <cr></cr>
UPS	Proto U	<cr></cr>
Purolator	Proto P	W <cr></cr>
DHL	Proto D	W <cr></cr>
MT SICS	MT-SIC	S <cr></cr>

- <CR> is carriage return, or ENTER.
- Uppercase letters must be used.
- The typed character will not display unless Echo is checked in HyperTerminal's settings in HyperTerminal, access File | Properties | Setting | ASCI| Setup, and click Echo typed characters locally. If the MT-SICS is used, also check Send line ends with line feeds.

🏶 PS scale - HyperTerminal		
File Edit View Call Transfer Help	PS scale Properties	? ×
New Connection	Connect To Settings	
Save Save As	Function, arrow, and ctrl keys act as           Image: Comparison of the set of the se	
Page Setup Print	Backspace key sends © Qtrl+H C Qel C Ctrl+H Space, Ctrl+H	ASCII Setup
Properties Exit Alt+F4	Emulation: Auto detect	ASCII Sending
	Telget terminal ID: ANSI	Line delay: 0 milliseconds.
	Backscroll buffer lines: 500	Character delay: 0 milliseconds.
Displays the properties of the current sessi	Play sound when connecting or disconnecting	ASCII Receiving
	Input Translation ASCII Setup	Append line feeds to incoming line ends     Eorce incoming data to 7-bit ASCII
	OK Can	
		OK Cancel

Figure 5-4: HyperTerminal ASCII Settings

11. A weight value should now be displayed on the HyperTerminal screen that matches the weight on the scale display. If another message appears, zero the scale first by repeating this step with no weight, then try again with a weight.

🍓 BC Scale Comm T	est - HyperTern	ninal 📃 🗆	×
<u>File E</u> dit <u>V</u> iew <u>C</u> al	<u>T</u> ransfer <u>H</u> elp		
	) 🖻		
001.58			-
001.30			
			-
•		D	·
Connected 0:23:01	Auto detect	9600 8-N-1	

12. If the same weight is displayed on the scale and HyperTerminal screen, the scale is communicating correctly to the PC.

Consult the Shipping Software provider for further assistance.

Note: Exit HyperTerminal before trying to communicate to the manifest software again.

# 5.2. Update Scale Software



Ensure that current settings are saved by backing them up for future reference.

The BC scale software can be updated without any hardware changes. Consult Mettler Toledo to download the latest software version. The scale software is a **.mot** file. Simple Loader is a METTLER TOLEDO application used to load the new software into the scale. The application can be downloaded from the METTLER TOLEDO website at **www.mt.com/ind-bc-scale**. Click on the **Download** tab, select **Simple Loader**, and download to a local PC folder.

This procedure requires a serial connection. An external USB-to-Serial adapter (such as Keyspan USA-19HS) can be used if the PC does not have a serial connection to the scale. The scale's virtual serial setting will not function for this purpose, since it uses the USB port. Use cable 64052046 (Old part number is 16317400A).

Please reference the operating instructions (Simple Loader Operating Instructions.pdf) additional details are needed:

Check which PC COM port the scale is connected to.

On the PC, go to Start > Control Panel > Device Manager. Click on Ports and select the proper COM port. Make sure no other serial program is using the same port as the scale. Shut down HyperTerminal or any other serial tool before starting the firmware update.



Figure 5-5: Device Manager, Port Settings

Simple Loader program is based on the SICS protocol, but the scale will upload the firmware regardless of what Protocol the scale is set for. If the SICS protocol is not used, an error message 107 will appear. This message can be ignored if the scale is not set up for SICS.

For an upload that does not encounter Error 107, set the scale protocol to MT-SICS. This can be done by pressing and holding the UP key for 5 seconds to enter setup, then accessing Home > Defaults, highlighting MT. Access Home > Defit, highlight SICS and press ENTER. Access to Home > End > Save and save the settings.

Open the PC file for the SimpleLoader by double clicking on the icon.



#### Figure 5-6: SimpleLoader Icon

With SimpleLoader open, click on the **Settings** tab in the toolbar, then click on **General Settings** in the drop down list. Update the COM port if needed, and set **Baud rate** to 57600 or 115200. Click the **Change...** button in the bottom portion of the box, and browse to the location of the scale .mot file. Highlight the file and click **Open**. The file is now selected.

Se General settings	General Settings						
C Label-printer	Port Baud rate						
Paths	COM1 • 57600 •		Softwarefile (Mot				
D Identifications	Data Selection	Platform Settings					
Compile production types	- Check if download was	C Tigris 1	Look in: 🍌 Jan 3 2	2014	• 🖬 🖆 🖃 •		
	C Terminal	C Tigris 2	Name	*	Date modified	Туре	Size
Load Software	- Check downloaded software DKA-Commands	Rainbow	GSP_Truly 1402	4.mot	1/7/2014 4:46 PM	MOT File	1,3
Load product configuration	needed)	Without RTC	LinkTo_GSP_Tru	uly 14024	1/7/2014 4:45 PM	Shortcut	
Cell identification number:	Synchronization Procedure						
Cell identification number.	C Directly call Bootmon using XP3100						
User information:	Request power cycle and send bells				m		
Open window contents in notepad	C Trigger device restart using XP3100 and send bells						
	Software		File name: GSP_	Truly 14024.mot			Open
	Activate Loading     C:\Users\sliwinski-1\Documen     (Mettler Mail Shipping\Projects     \Global Shipping Platform\GSF	Uhange	Files of type: Motor	rola-Files (*.mot)		•	Cancel
		OK Cancel					

Figure 5-7: Configuring SimpleLoader

If necessary, select radio buttons for Bridge, Rainbow, and Request power cycle and send bells. Check Activate Loading and click OK.

When ready for the update, press **Start** (at left, in Figure 5-7) and immediately reboot the scale. The scale software will start to load into the scale, and progress will be indicated by a blue bar (Figure 5-8). The download time may be several minutes.

Once the process is started, the system must be rebooted quickly – within 3 seconds. The procedure is to click Start, immediately unplug the scale's power adapter, then plug it back in to reboot the scale.



Figure 5-8: SimpleLoader Running (left) and Download Complete (right)

When the download is complete, the screen will state **Program successfully loaded into the product**.

If an error 101 Timeout error is shown, the scale was not rebooted in time. Initialize the process again. An error 107 can be ignored.

# 5.3. Main PCB Replacement

To replace the PCB:

- 1. Record the scale's setup configuration. Refer to the setup menu trees in section 4.3 of Chapter 4 a printed copy of these can be used to note current settings.
- 2. Remove power from the scale and remove the platter.
- 3. Use an appropriate wrist wire or other means to ensure static grounding.
- 4. Turn the scale upside down.
- 5. Disconnect the scale display cable, communication cable (USB/RS-232), and power adapter cable (if used) from the scale connectors.
- 6. Remove the PCB cover, shown outlined in Figure 5-9. If there is a metrology lock seal, it must be broken. Note the scale connectors that are attached to the PCB.



Figure 5-9: PCB Cover In Place

BC-15	Remove the slotted screw, lift the front edge of the PCB cover and pull it free from the rear base tabs.
BC-60, 6L, 30 and 3L	Remove the base display by unscrewing the three T20 Torx screws. Remove the PCB cover by removing the slotted screw and the two T20 Torx screws. Lift off the cover.
BC-150	Remove the slotted screw. Release the snap tab next to the connector opening and lift the cover assembly from the scale frame. The PCB is attached to the cover.

7. Remove the PCB.



Figure 5-10: BC Scale PCB Mounting – Example

BC-15	Remove the two T20 Torx screws and lift the PCB out.
BC-60, 6L, 30 and 3L	Remove the two T20 Torx screws and lift the PCB out of the cover.
BC-150	Release the snap tabs near the rear of the PCB and lift it out of the cover.

8. Disconnect the load cell harness. Carefully slide the tabs on either side of the connector away from the connector body. Slide out the load cell harness.



Figure 5-11: Load Cell Harness Connected to PCB

- 9. Connect the load cell harness to the new PCB. Note the connectors are slotted and can only be installed in one direction.
- 10. Install the new PCB using the fasteners removed in step 7. Hold the PCB's edges to keep the board square as it is being secured.
- Reconnect the display cable and communication cable (USB or RS-232) to the scale connector ports.
- 12. Reinstall PCB cover using the fasteners removed in step 6, and power up scale.
- 13. Press and hold the UP arrow to access setup. Enter required setup parameters and calibrate the scale, as described in Chapter 4, section 4.11.5.

## 5.4. Load Cell Replacement

When replacing a load cell, please be sure to use the correct part number to match the capacity shown on the scale's data label, or at Home > Info > Model. (Press the UP arrow for 5 seconds to access the Home screen.) In case of uncertainty, contact METTLER TOLEDO Technical Service for the correct part number to order.



Figure 5-12: Bottom View of Scale



Figure 5-13: Top View of Scale

To change out the load cell refer to Figure 5-12 and Figure 5-13, and follow these steps:

- 1. Remove power from the scale and remove platter.
- 2. Make sure you are statically grounded with appropriate wrist wire or other means.
- 3. Remove the scale sub-platter (spider) from the load cell.

BC-15	Remove the two T30 Torx screws and lift off the sub-platter.
BC-60, 6L, 30 and 3L	Remove the two T30 Torx screws and lift off the sub-platter.
BC-150	Remove the four T30 Torx screws and lift off the sub-platter frame.

- 4. If provided with the scale, remove load cell cover (BC-60, -6L, -30, & -3L only). Use a small flat blade screw driver to release the cover from the retention tabs (one on each side) on the scale base.
- 5. Turn scale over. Remove the PCB cover (Figure 5-9). If there is a metrology lock seal, it must be broken. Note the scale load cell connector is attached to the PCB.

BC-15	Remove the slotted screw, lift the front edge of the PCB cover and pull it free from the rear base tabs.
BC-60, 6L, 30 and 3L	Remove the base display by unscrewing the three T20 Torx screws. Remove the PCB cover by removing the slotted screw and the two T20 Torx screws. Lift off the cover.
BC-150	Remove the slotted screw. Release the snap tab next to the connector opening and lift the PCB cover assembly from the scale

frame. The PCB is attached to the cover.

- 6. Unbolt the PCB from the base with T20 Torx. Lift the PCB carefully and flip over to access the load cell connector.
- 7. Disconnect the load cell harness from the PCB (Figure 5-11).

BC-15, BC-60, 6L, 30 and 3L	Carefully pull up white tabs on each side of connector and pull ribbon harness out.
BC-150	Pull up on white tabs of harness connector.

8. Remove the bottom load cell bolts, flip the scale over, and remove load cell from the scale base. If shims were used on this load cell, note their orientation and location so the shims can be reused.

BC-15	Use a T30 Torx (6 mm hex wrench) to remove the two bolts on
BC-60, 6L, 30 and 3L	bottom of base by the load cell harness.
BC-150	Remove the four T30 Torx screws and lift out the load cell.

9. Install new load cell using the fasteners removed in step 8. Orient load cell so harness is in its proper position to attach to its connector. If shims were used on the previous load cell, please install on the new load cell in the same orientation.

BC-15 BC-60, 6L, 30 and 3L	Use a T30 Torx (6 mm hex wrench) to tighten the screws to 85 in.lbs / 9.9 N-m torque.
BC-150	Use a T30 Torx (6mm hex wrench) to tighten the screws to 85 in.lbs / 9.9 N-m torque.

- 10. Connect the load cell harness to the PCB.
- 11. Except for BC-15, attach the PCB to the scale housing using the fasteners removed in step 6.
- 12. If Load cell cover is provided, attach the load cell cover using the fasteners removed in step 5. Push until the plastic cover clips into place. Make sure the load cell cover does not touch the load cell.
- 13. Attach the spider to the load cell using the fasteners removed in step 3. Make sure load cell cover does not touch the spider.

BC-15	Use a T30 Torx (6 mm hex wrench) to tighten the screws to 85 in.lbs / 9.9 N-m torque.
BC-60, 6L, 30 and 3L	Slide the load cell harness through the housing towards the PCB. Use a T30 Torx (6 mm hex wrench) to tighten the screws to 85 in.lbs / 9.9 N-m torque.
BC-150	Use a T30 Torx (6 mm hex wrench) to tighten the screws to 85 in.lbs / 9.9 N-m torque.

14. Set overload protection by adjusting the overload set screws.

Service and Repair

- BC-15 : Single overload under the load cell. To access this overload, turn scale over and remove PCB cover and PCB mounting screws if not already done to see the overload.
- BC-30/60 Four overload set screws, one at each corner. To access, remove the platter.
- BC-150 Four overload set screws, one at each corner, plus two overload screws in the middle of the frame on front and back. To access, remove the platter.

#### 5.4.1. BC-15 scales

 Place scale on an electrically isolated surface (wood table or rubber mat). Place solid blocks under each foot of the scale, allowing enough space (150 mm - 6 inches) under the scale to adjust the overload screw with a T8 Torx wrench. Make sure scale is level and stable enough to support the maximum capacity while adjusting the overload underneath it. PCB should be off the scale base and supported by the harness. Make sure PCB is electrically isolated from surface. Place the full weight capacity on the scale platter.

## 

IF THE SCALE IS NOT STABLE AND NOT WELL SUPPORTED, DO NOT PROCEED WITH THIS STEP. INJURY COULD OCCUR. CALL A METTLER TOLEDO SERVICE TECHNICIAN TO SET THE OVERLOAD.

2. If scale can read full weight, screw overload upward until the weight reading starts to be affected. Then unscrew the overload one half turn downward after max capacity is seen.

#### 5.4.2. BC-30 / 60 scales

#### 5.4.2.1. If Test Weights for maximum capacity are available

- Unscrew each overload from the spider to expose 10mm or more of the threads (Torx screw). Add a fresh amount of Loctite 242 adhesive (several drops) to the threads and screw back into the spider so set screw is slightly above the top of the spider. Note: Adhesive will start to set in 10 minutes, be prepared to set the overloads within this time frame.
- 2. Turn the platter over and place it on top of scale so the corner overload screws can be seen under the spider.
- 3. Place a set of full-capacity weights on the scale and check for clearance at each corner overload. Turn the corner set screw with fingers until it contacts the base, then rotate in the opposite direction by 1/2 turn.
- Use a feeler gauge to check that the gap is set at 0.010" (0.254 mm) +/- 0.003" (0.076 mm). Adjust the set screw if needed for the proper gap.

#### 5.4.2.2. If Test Weights are not available

- Unscrew each overload from the spider to expose 10mm or more of the threads. Add a fresh amount of Loctite 242 adhesive (several drops) to the threads and screw back into the spider. Note: Adhesive will start to set in 10 minutes, be prepared to set the overloads within this time frame.
- 2. With no platter on the scale, screw the overloads into the spider until the gap below is made.

For the BC-30, use a T15 Torx screwdriver.

- Corner A + B = 2.5mm gap (The two thicker spider legs)
- Corner C+D = 1.9 mm gap (The two thinner spider legs on the load cell side)



Figure 5-14: Location of Gap setting and designated scale corners

For the BC-60, use a T15 Torx screwdriver.

- Corner A + B = 5.1 mm gap (The two thicker spider legs)
- Corner C+D = 4 mm gap (The two thinner spider legs on the load cell side)

#### 5.4.3. BC-150 scales

BC-150 utilizes a 14mm bolt and 14mm locking nut for the overload protection. Loctite is not required with a tightened locking nut.

#### 5.4.3.1. If Test Weights for maximum capacity are available

- 1. Turn the platter over and place it on top of scale so the corner overload screws can be seen under the spider.
- 2. Place a set of full-capacity weights on the scale and check for clearance at each corner overload. With 14mm wrench, unloosen the lock nut and turn the overload bolt or screw until it contacts the base, then rotate in the opposite direction by ½ turn.
- 3. Use a feeler gauge to check that the gap is set at 0.020" (0.508 mm) +/- 0.003" (0.076 mm). Adjust the set screw if needed for the proper gap.
- 4. With two wrenches, hold overload bolt steady while tightening the locking nut. Tighten the nut so it will not come loose. Do not let overload bolt turn.

#### 5.4.3.2. If Test Weights are not available

1. With no platter on the scale, use 14mm wrench to unloosen the lock nut and turn the overload bolt or screw until the gap below is made.

BC-150 –Use standard 14mm wrenches

• Four Corners = 3.2 mm gap (left and right sides)

- Two center = 1 mm (front and back)
- 2. With two wrenches, hold overload bolt steady while tightening the locking nut. Tighten the nut so it will not come loose. Do not let overload bolt turn.

#### 5.4.4. All Scales

- 1. If needed, turn the platter over and place it on the scale. Power up the scale by attaching the USB cable to a PC or the power adapter.
- 2. Calibrate the scale as described in Chapter 4, section 4.11.5.
- Check that maximum capacity is seen on the scale. If scale does not read up to its maximum capacity (e.g., weight only goes to 54 kg on a 60 kg capacity scale), then adjust the overloads.
- Note: There may be up to 6 overloads for BC-150 four corner overloads and two under the scale load cell.
- 4. If required, add metrology seal/s per local regulations. Refer to Chapter 4, section 4.15.

### 5.5. Base-Mounted Display Replacement

The model number for a base-mounted graphical display unit is 0271-1100-000 (30111587).

For the 7 segment display, consult Mettler Toledo Technical service for the proper 0270 display.

To replace the base mount display:

1. Disconnect the cable from the scale display socket on the bottom of the scale by pushing in the tab and gently pulling the cable.



Figure 5-15: Display Connector Sockets

2. Remove the existing display bracket from the scale by loosening the display bolts.



Figure 5-15: Display Mounting Bolts and Cable

BC-15	Three T20 Torx (M4 10 mm) screws
BC-60, 6L, 30 and 3L	Three T20 TOTX (M4 TO THIT) Screws
BC-150	Three T20 Torx screws . The BC-150 is equipped with a long cable since a high percentage of BC-150 installations have the display mounted remotely, rather than base-mounted. If the scale has a base-mounted display unit, the standard model 0270-1100-000 is

- 3. Pull the display cable out from the slot in the bracket.
- 4. Thread the end of the display cable through the slot at the back of the new mounting bracket, then attach the new display unit to the bottom of the scale using the fasteners removed in step 2.

an acceptable replacement and the long cable is not needed.

5. Attach display cable to one of the connector sockets labeled **Display** (Figure 5-).

## A Serial (RS-232) Host Interface

This appendix covers

- Communication Parameters
- Protocols
- Scale Status Byte Information
- Scale Confidence Byte
  Information
- Calibration Using Host Interface

The METTLER TOLEDO BC shipping scale can function as a peripheral device to a host computer. In host mode you can:

- Calibrate the scale (Toledo Proto setting only)
- Request and receive weight data when the scale is in a stable state

Request and receive the scale's status when the scale is in an unstable or invalid state  $% \left( {{{\mathbf{r}}_{i}}} \right)$ 

Zero the scale and/or switch units (depending on setup)

This Appendix presents information and instructions on how to use the BC in host mode.

The scale does not reply to host weight commands if it is in calibration mode or if the scale cannot capture zero on power-up

## A.1. Communication Parameters

Data is transmitted and received by the scale through an RS-232 serial port connection. The following communication parameters are supported:

- Baud Rate (1200, 2400, 4800, 9600, 19200, 38400, 57500)
- Parity (none, even, odd, mark, space)
- ASCII bit string (7 or 8)
- Stop bits (1, 2)

The scale only responds to commands from the Host, unless the Send Weight (Transmit) function is activated. The Send Weight transmit capability can be done through a Keypad press, stable weight, or continuous data output.

In addition, the BC scale supports multiple serial protocols including this Toledo protocol and SICS covered in Appendix A, as well as the protocols for the major carriers.

### A.2. Protocols - Toledo

The scale can be programmed to respond to a selected "menu" of defined protocols. The host sends requests to the scale in the form of ASCII data and control characters as determined by the

selected protocol. The scale responds to the host with a string of ASCII characters. ASCII characters and their binary conversions are listed in the following table:

A.2.1. **ASCII Characters and Conversions** 

ASCII CHAR.	DEC	HEX	76543210
NULL	0	00	00000000
SOH	1	01	0000001
STX	2	02	00000010
ETX	3	03	00000011
EOT	4	04	00000100
ENQ	5	05	00000101
ACK	6	06	00000110
BELL	7	07	00000111
Backspace	8	08	00001000
TAB	9	09	00001001
Line Feed	10	OA	00001010
Vert. Tab	11	OB	00001011
Form Feed	12	00	00001100
Carr. Return	13	0D	00001101
Shift Out	14	OE	00001110
Shift In	15	OF	00001111
Data Link Esc	16	10	00010000
DC1	17	11	000010001
DC2	18	12	00010010
DC3	19	13	00010011
DC4	20	14	00010100
NAK	21	15	00010101
SYNCH IDLE	22	16	00010110
End Trans.	23	17	00010111
CANCEL	24	18	00011000
End Of Medium	25	19	00011001
Substitute	26	1A	00011010
ESCAPE	27	1B	00011011
FS (Cur. Right)	28	1C	00011100
GS (Cur. Left)	29	1D	00011101
RS (Cursor Up)	30	1E	00011110
US (Cur. Down)	31	1F	00011111
@	64	40	01000000

ASCII CHAR.	DEC	HEX	76543210
SPACE	32	20	00100000
ļ	33	21	00100001
//	34	22	00100010
#	35	23	00100011
\$	36	24	00100100
%	37	25	00100101
&	38	26	00100110
/	39	27	00100111
(	40	28	00101000
)	41	29	00101001
*	42	2A	00101010
+	43	2B	00101011
,	44	2C	00101100
-	45	2D	00101101
	46	2E	00101110
/	47	2F	00101111
0	48	30	00110000
1	49	31	00110001
2	50	32	00110010
3	51	33	00110011
4	52	34	00110100
5	53	35	00110101
6	54	36	00110110
7	55	37	00110111
8	56	38	00111000
9	57	39	00111001
:	58	ЗA	00111010
;	59	ЗB	00111011
<	60	3C	00111100
=	61	3D	00111101
>	62	3E	00111110
?	63	ЗF	00111111
×	96	60	01100000

ASCII CHAR.	DEC	HEX	76543210
a	97	61	01100001
b	98	62	01100010
С	99	63	01100011
d	100	64	01100100
е	101	65	01100101
f	102	66	01100110
g	103	67	01100111
h	104	68	01101000
i	105	69	01101001
j	106	6A	01101010
k	107	6B	01101011
I	108	6C	01101100
m	109	6D	01101101
n	110	6E	01101110
0	111	6F	01101111
р	112	70	01110000
q	113	71	01110001
r	114	72	01110010
S	115	73	01110011
t	116	74	01110100
u	117	75	01110101
V	118	76	01110110
W	119	77	01110111
Х	120	78	01111000
У	121	79	01111001
Z	122	7A	01111010
{	123	7B	01111011
I	124	7C	01111100
}	125	7D	01111101
~	126	7E	01111110
	127	7F	01111111

ASCII CHAR.	DEC	HEX	76543210
А	65	41	01000001
В	66	42	01000010
С	67	43	01000011
D	68	44	01000100
E	69	45	01000101
F	70	46	01000110
G	71	47	01000111
Н	72	48	01001000
I	73	49	01001001
J	74	4A	01001010
К	75	4B	01001011
L	76	4C	01001100
М	77	4D	01001101
N	78	4E	01001110
0	79	4F	01001111
Р	80	50	01010000
Q	81	51	01010001
R	82	52	01010010
S	83	53	01010011
Т	84	54	01010100
U	85	55	01010101
V	86	56	01010110
W	87	57	01010111
Х	88	58	01011000
Y	89	59	01011001
Z	90	5A	01011010
[	91	5B	01011011
/	92	5C	01011100
]	93	5D	01011101
^	94	5E	01011110
_	95	5F	01011111

#### A.2.2. Toledo Protocol Host Commands

Table A-1 provides a list of host commands and scale responses. Brackets "< >" are used to indicate that the characters within are a description of the transmitted data and are not part of the transmitted data string. <STX> indicates an ASCII Start-of-Text character (HEX 02). <CR> indicates an ASCII Carriage Return (HEX 0D).

Command	Command Description	Scale Response	
W.	Send normal resolution weight data.	<pre><stx>YYYIbYY.Yoz<cr> (for lb-oz build with one decimal) <stx>YYIbYY.YYoz<cr> (for lb-oz build with two decimal) <stx>XXXXXX<cr> (for kg/lb/g increment) <stx>?<statusbyte><cr> (if current weight is invalid)</cr></statusbyte></stx></cr></stx></cr></stx></cr></stx></pre>	
	Weight and tare,	<stx>XXXXXG<sp>XXXXXuuN?<status-byte><cr> uu is unit name "kg/lb/oz/ g", oz will output when lb-oz build</cr></status-byte></sp></stx>	
	Label Offset	<stx>XXXXXG<sp>XXXXXuu+?<status-byte><cr> uu is unit name "kg/lb/oz/ g", oz will output when lb-oz build</cr></status-byte></sp></stx>	
Ή′	Send high resolution weight data.	<stx>XXXXXX<cr> or &lt;<b>STX&gt;?<statusbyte< b="">&gt;&lt;<b>CR</b>&gt;(if current weight is invalid)</statusbyte<></b></cr></stx>	
Ά'	Perform a confidence test of RAM, ROM and EEPROM. Store results of tests in confidence status byte for later retrieval.	oz will output when Ib-oz build <stx><cr> The scale responds with <b><stx><cr></cr></stx></b> indicating the command was received</cr></stx>	
Έ <sup>′</sup>	Send results of confidence test.	<pre><stx>?<confidence byte="" status=""><cr> Confidence test status byte</cr></confidence></stx></pre>	
'C'	Initiate host interface scale calibration.	Refer to Section A.1.3 for detailed description	
Ό′	Differential Weights (Take away, Prod verification Modes) G=Gross, N= Net, D= differential wt (x10)	Take away, Prod verification Modes; <stx>XXXXXG<sp>XXXXXN<sp>XXXXXUuD?<status-byte><cr> uu is unit name "kg/lb/oz/g", oz will output when lb-oz build All other modes, <stx>N<cr></cr></stx></cr></status-byte></sp></sp></stx>	
Έ′	Enter "echo" serial port test mode. All character sent to the scale will be echoed back to the host. "F" terminates test	STX>E <cr> The scale echoes back the letter E indicating the command was received.</cr>	
′F′	Terminate the "echo" serial port test mode.	<stx>F<cr> The scale echoes back the letter f indicating the command was received.</cr></stx>	
′G′	Not Supported	Not Supported	
'L' (Digital load cell)	Switch to avoir (Ib) weight.	Same as" W" <stx>A<cr> If unit switching mode is disabled in setup or build,;<stx>N<cr></cr></stx></cr></stx>	

#### Table A-1: Host Commands

Command	Command Description	Scale Response
'K' (Digital load cell)	Switch to metric (kg) weight.	Same as "W"; <stx>A<cr> If unit switching mode is disabled in setup or build,;<stx>N<cr></cr></stx></cr></stx>
М	Measurement – Wt and Dimensions in a single message. Used with Bluetooth option and ScanTape.	<stx> L, W, H, DU, WT, WU, WS, B<cr> L, W, H = dimensions. DU = Dim units (mm), WT=Weight, WU = Wt units, WS = Weight status, B = Barcode (Requires special software)</cr></stx>
Ϋ́ΡΎ	Send counting mode data. G=Gross, N=Net, A=Average Piece Weight (The value has two more decimal than the current increment), C=Count	Counting Mode; <stx>XXXXXG<sp>XXXXXXN<sp>XXXXXXUuA<sp>XXXXXXC?<status- byte&gt;<cr> uu is unit name" kg/lb/oz/ g", oz will output when lb-oz build All other modes, <stx>N<cr></cr></stx></cr></status- </sp></sp></sp></stx>
Ϋ́	Take weight on the platter as TARE.	<stx>A<cr> tare is being done. That likes scale has accepted your Tare key press in display <stx>N<cr> tare can't be run.</cr></stx></cr></stx>
Έ	Zero scale unless in motion or out of range under or over capacity.	<stx>?<status byte=""><cr> Scale status byte. The status byte is the old value ( before the Zero command run ).</cr></status></stx>

#### A.2.2.1. Scale Status Byte Information

When communicating in host mode using the standard Toledo protocol, the BC may send status bytes containing information such as motion and over/under-capacity conditions. The message <**STX>?<status byte><CR>** indicates transmission of a status byte. The status byte sent is an ASCII character that must be converted to binary form for decoding the bits. The ASCII character table with binary conversion (given in the previous section) can be used to convert status bytes. The bits of the status byte in the standard Toledo protocol are defined in Table A-2.

Bit No.	Bit Description
6	1 = Avoir 0 = Metric
5	1 = No tare or label offset were taken 0 = Tare or label offset were taken
4	1 = Center of zero O = Not at center of zero
3	1 = Outside zero capture range O = Within zero capture range
2	1 = Under zero 0 = Not Under Zero
1	1 = Over capacity

Table	A-2:	Status	Bytes
-------	------	--------	-------

0 = Not Over Capacity
1 = Scale in motion 0 = Stable weight data

#### A.2.2.2. Scale Confidence Byte Format

When communicating in host mode using the standard Toledo protocol, the host may ask the BC to store and send confidence bytes containing information about RAM, ROM, and EEPROM testing. The message <**STX>?<confidence byte><CR>** indicates transmission of a confidence byte. The confidence byte sent is an ASCII character that must be converted to binary form for decoding the bits. The ASCII character table with binary conversion (given in section 0) can be used to convert status bytes. The bits of the confidence byte in the standard Toledo protocol are defined in Table A-3.

Table	A-3:	Confidence	<b>B</b> vtes
			-,

Bit No.	Bit Description	
6	1 = New status data available. 0 = Host has read data.	
5	Bit is always a O.	
4	1 = ROM test failed. 0 = ROM test passed.	
3	1 = RAM test failed. 0 = RAM test passed.	
2	Bit is always a 0.	
1	Bit is always a 0.	
0	1 = EEPROM test failed 0 = EEPROM test passed.	

#### A.2.2.3. Calibrate Using Host Interface

The BC shipping scale can be calibrated using the host interface. The command to initiate the calibration sequence is available in the METTLER TOLEDO command set. Calibration is based on the current scale configuration for units and capacity/increment. These can be changed (through the keypad or the host interface) before calibrating the scale through the host interface.

To calibrate using the host interface:

- 1. Remove the platter, break the legal-for-trade seal (if present) on the green cap, and remove the green cap to give access to the PCB.
- 2. Press the Cal button SW-2. Refer to the calibration diagram in Chapter 4 of this manual. DO NOT ENTER SETUP MODE. The BC does not respond to host commands in calibration mode.
- 3. Send the command C to initiate calibration sequence. The scale responds
- 4. <STX>CALIBRATE?<CR><LF>.
- 5. Send the command Y to continue with the calibration sequence, or send the command N to abort the sequence. The scale responds <STX>UNLOAD SCALE- Y?<CR><LF>.

- 6. Remove any weight on the platter and send the command Y to continue. A stable zero reading is taken, then the scale responds
- 7. <STX> ADD (Weight Value) (Weight Units) Y? <CR><LF> , where

(Weight Value) = weight amount (two or three digit number) to add to scale

(Weight Unit) = LB or KG

8. Add the requested calibration weight to the scale, and then send the command Y to continue. The scale responds

<STX> CAL DONE <CR><LF>

or

<STX> INCORRECT AMOUNT OF WEIGHT <CR><LF>.

#### A.3. Protocols – Mettler-Toledo SICS Level 0

MT-SICS is a standard protocol used in Mettler-Toledo scales offered in Europe for RS232 communications to a host. The implementation of this protocol in the BC product line is described below.

#### A.3.1. Command Format

Commands sent to the scale are comprised of one or more characters of the ASCII character set. The following are rules that must be followed.

- Commands are upper case.
- The parameters of the command must be separated from one another and from the command by a space character (ASCII 32 decimal).
- The text characters must be within the ASCII character set from 32 decimal to 255 decimal.
- Each command is terminated with a <CR><LF>.
- Commands are only processed when the scale is in normal weighing mode. Any command received while capturing zero at power-up, calibration or setup will be ignored until the procedure is completed and any queued up commands will be executed then. This is based on how both the Panther and the PG2002-S bases handle these conditions.

#### A.3.2. Response Format

All responses sent by the scale to acknowledge the received command have one of the following formats:

- Response with weight value.
- Response without weight value.
- Error message.

#### A.3.3. Response Format with Weight Value

	atus WeightValue Unit CRLF character 10 characters 1 - X characters	
ID	Response identification.	
I_I	Space (ASCII 32 Dec.).	
Status	Status of the scale. See description of the commands and responses.	
WeightValue	Weighing result; shown as number with 10 digits, including decimal point and sign – directly in front of the first digit if value is negative. The weight value appears right-aligned. Preceding zeros are not shown with the exception of the zero to the left of the decimal point.	
Unit	Weight unit actually set under unit 1.	
	Valid options include: "Ib", "kg" and "g"	
CR	Carriage Return (ASCII 13 Dec.).	
LF	Line Feed (ASCII 10 Dec.).	
Response Format without Weight Value		

ID Status Parameters C <sub>E</sub> L <sub>P</sub>		
1 - 4 1 character characters		
ID	Response identification.	
	Space (ASCII 32 Dec.)	
Status	Status of the scale. See description of the commands and responses.	
Parameters	Command-dependent response code	
CR	Carriage Return (ASCII 13 Dec.).	
LF	Line Feed (ASCII 10 Dec.).	
<b>F</b>		

#### A.3.5. Error Messages

 $ID \mid C_R \mid L_F$ 

There are three different error messages. The identification is always comprised of two characters.

- ID Error identification. Possible error messages are:
- ES Syntax error. The scale has not recognized the received command.
- ET Transmission error. The scale has received a "faulty" command, e.g. due to a parity error or interface break.

A.3.4.

- EL Logical error. The scale cannot execute the received command. (Not Implemented)
- CR Carriage Return (ASCII 13 dec.).
- LF Line Feed (ASCII 10 dec.).

#### A.3.6. Commands and Responses MT-SICS Level 0

#### Command Description

- IO Displays all level "0" supported commands
- 11 Inquiry of MT-SICS level and MT-SICS versions
- I2 Inquiry of scale data
- 13 Inquiry of scale SW version and type definition number
- I4 Inquiry of serial number
- 15 Inquiry of Software Part Number
- S Send stable weight value
- SI Send weight value immediately
- SIR Send weight value immediately and repeat
- Z Zero
- ZI Zero immediately (Not Supported)

@ Reset

#### A.3.7. Inquiry of Implemented MT-SICS Commands

Command: IO Send list of supported MT-SICS commands

#### Response:

- IO\_B\_O\_"IO" IO List of Implemented commands
- IO\_B\_O\_"I1" I1 MT-SICS Level and Version
- IO\_B\_O\_"I2" I2 Scale Model and Capacity Data
- IO\_B\_O\_"I3" I3 Software Version, Type Definition Number
- I0\_B\_0\_"I4" I4 Scale Serial Number (dummy response)
- IO\_B\_O\_"I5" I5 Software Part Number
- IO\_B\_O\_"S" Send Stable Weight
- IO\_B\_O\_"SI" Send Weight Immediate (stable or unstable)
- IO\_B\_O\_"SIR" Send Weight Immediate continuously
- IO\_B\_O\_"Z" Request Zero (if weigh is stable)
- IO\_A\_O\_"@" Reset Communication (also switch to power-up units)

## **B** USB Host Interface

#### This appendix covers

- References
- Hardware
- Electrical Connection
- Power
- Protocol

## The USB 2.0 interface on this scale is used in applications where a USB interface, which conforms to the Microsoft™ USB HID Point-Of-Sale, is required.

## **B.1.** References

The following documents can be found on the official USB Web page.

Universal Serial Bus Specifications, Revision 2.0:

http://www.usb.org/developers/docs/

Universal Serial Bus Device Class Definition for Human Interface Devices (HID), Version 1.11:

http://www.usb.org/developers/devclass\_docs/HID1\_11.pdf

Universal Serial Bus HID Usage tables, Version 1.12:

http://www.usb.org/developers/devclass\_docs/Hut1\_12.pdf

Universal Serial Bus HID Point of Sale Usage Tables, Version 1.02:

http://www.usb.org/developers/devclass\_docs/pos1\_02.pdf

### B.2. Hardware

The scale communication to the PC host is via a standard USB interface cable with a A connector and B connector. This cable will connect to a Series B type receptacle on the scale and the Series A type receptacle on the PC.

### **B.3.** Electrical Connection

The scale supports one USB interface. Refer to Universal Serial Bus Specification Revision 2.0 for details on signal termination, signal levels and other electrical specifications for the USB interface.

## B.4. Power

The PS scale can be considered bus-powered as a low power device because it consumes less than 1 unit load of power (<100ma) with up to two non-backlit displays connected. It does not fully comply with the USB specifications because it does not support the "suspend state".

## B.5. Protocol

This interface supports the standard Universal Serial Bus HID Point of Sale Usage Tables for scales. Refer to the Universal Serial Bus HID Point of Sale Usages Tables document for details on this protocol.

METTLER TOLEDO has additional information to assist software developers to communicate to the PS scales by USB. Please request document **30126465**, **USB Protocol Specifications for BC Scales**, from your local METTLER TOLEDO representative or call 1-800-786-0812. In addition to the usage tables referenced above, this document includes the vendor extensions for full BC scale functionality.

## C USB Virtual Serial Driver

This appendix covers

- Hardware
- Driver Installation

The Virtual Serial Driver allows the BC scale to communicate serially over a USB cable connection. This driver allows the scale to communicate serially with PC's that do not have a serial DB9 connection. The programming of the Virtual Serial capability is explained in Chapter 4.

### C.1. Hardware

The scale communication to the PC host is via a standard USB interface cable with an A connector and a B connector. This cable will connect to a Series B type receptacle on the scale and the Series A type receptacle on the PC.

An external USB/Serial adapter is not needed for communication.

Note: If a serial cable was supplied with the scale, please retain for future use in case the scale software version needs to be updated.

The VIRTUAL DRIVER (USB) can communicate scale weight to the PC, but it cannot be used to download new scale firmware. The scale serial port must be used to download scale firmware.

An external USB/Serial adapter (like Keyspan USA-19HS) utilizes the scale serial port and can be used for PC's that do not have a serial connection.

### C.2. Driver Installation

The software program required to enable the virtual serial capability of the BC scale is called the Mettler Toledo Virtual Serial Port Installer, and it can be downloaded from the Mettler Toledo website at:

• <u>www.mt.com/ind-bc-scale</u>

Click on one of the BC models (BC-60), Go to the **Download** tab, select Virtual Driver, and download to a folder on the local PC.

Once downloaded, open the setup.exe file on the PC.

Name	Date modified	Туре	Size
\mu GSP Virtual Serial Port	2013-09-09 9:31 AM	File folder	
🔮 dpinst.xml	2013-09-06 3:44 PM	XML Document	2 KB
💐 setup.exe	2012-06-02 7:52 AM	Application	533 KB

#### C.2.1. Installation

1. With the BC scale unplugged from the USB port, double-click the setup.exe file in the driver installation directory.

Mettler Toledo GSP Virtual Serial Port Driver Installer		
Mettler Toledo GSP Virtual Serial Port Driver Installer Welcome to the GSP Virtual Serial Port Installer! This wizard will walk you through installing the drivers for the GSP Virtual Serial Port.		
To continue, click Next.		
< Back Cancel		

2. Click **Next** > to begin the installation. The installer will install the drivers to the preconfigured driver's directory on the computer.

Mettler Toledo GSP Virtual Serial Port Driver Installer		
	Congratulations! Y installing your dev	
	The drivers were successfully in:	stalled on this computer.
	You can now connect your devi came with instructions, please re	ce to this computer. If your device ad them first.
	Driver Name	Status
	<ul> <li>✓ Mettler Toledo (mt-cdca</li> <li>✓ Mettler Toledo (mt-cdca</li> </ul>	Ready to use Ready to use
	< <u>B</u> ack	Finish Cancel

3. When the installation is complete, press the "Finish" button and plug in the BC scale.

Installing device driver software X Click here for status.
U Driver Software Installation
Installing device driver software
BCA-222-3LU-1131-110 GSP_Balance Osearching preconfigured driver folders
Close

4. Windows will search the preconfigured driver's folder to find the BC GSP driver.

Driver Software Installation		<b>—</b>
GSP Virtual Serial Port (COM	13) installed	
GSP Virtual Serial Port (COM13)	🖌 Ready to use	
		Close

- 5. When the search and configuration is complete, the BC scale GSP Virtual Serial Port is ready to use. In this case, the BC scale has been configured to use COM13. This COM port should be used by any software that wishes to communicate with the scale.
- Note: The COM port selected may vary from system to system.

## **D** Ethernet Setup

This appendix covers

- Scale Setup
- PC Setup
- Connectivity Test

#### D.1. Setting up the Scales for Ethernet

- 1. Select the correct Serial protocol setting. Choose either a or b.
  - a. For Carrier Defaults:

Home > Defit > Def U > Enter (Example)

b. For setting serial parameters:

Home > Setup > Scale > Comm > Serial

2. Update Ethernet IP setting:

Home > Setup > COMM > ETH



- 3. Press Enter.
- Note: A default static IP setting has been programmed into the scale.
- 4. Press UP/DOWN key to select
  - IP address by DHCP
  - Static IP address
  - OK
  - Cancel
- 5. To update the static IP address, highlight the static IP address field.



- 6. Press the Enter key.
  - Press RIGHT/LEFT key to scroll through the octet or ENTER to scroll through each IP address, subnet, and gateway setting.
  - Press UP/Down key to change IP address octet values, example; (192.168.000.002).
- 7. To save updated static IP address, move the cursor to the first octet of the IP address and press LEFT key.
- 8. Press the Down key to select OK, then press Enter.



## D.2. Setting up the network connections on PC

1. Open Control Panel.



2. Select Network and Sharing Center.

Access type: Connections:	Internet Wireless Network Connection (MTGLOBAL2G)
Access type: Connections:	No Internet access Local Area Connection Local Area Connection 2 VMware Network Adapter VMmet1 VMware Network Adapter VMnet8

3. Select the desired Local Area Connection port. Local area connection statuses will pop-up.

📮 Local Area Connect	ion 2 Status	<b>—</b>
General		
Connection		
IPv4 Connectivity:		No Internet access
IPv6 Connectivity:		No network access
Media State:		Enabled
Duration:		01:13:13
Speed:		100.0 Mbps
Details		
Activity		
	Sent —	Received
Bytes:	11,824	16,482
() Properties	😗 Disable	Diagnose
		Close

4. Open Properties and select Internet Protocol Version 4 (TCPIP/IPv4).

📮 Local Area Connection 2 Properties	x
Networking Sharing	
Connect using:	
ASIX AX88772 USB2.0 to Fast Ethemet Adapter	
Configure This connection uses the following items:	ו
Install Uninstal Properties	
Description Transmission Control Protocol/Internet Protocol. The default wide area network protocol that provides communication across diverse interconnected networks.	
OK Cancel	•

5. Open Properties. Enter the correct IP, Subnet Mask, and gateway address, then click OK.

	utomatically if your network supports ed to ask your network administrator
Obtain an IP address automa	tically
Our of the following IP address:	
IP address:	192.168.0.4
Subnet mask:	255.255.255.0
Default gateway:	
Obtain DNS server address a	utomatically
Output the following DNS server	addresses:
Preferred DNS server:	
Alternate DNS server:	• • •
Validate settings upon exit	Advanced

- Note: When using static IP addresses, please enter the same IP address programmed in the scale.
- 6. Close Local Area Connection properties.
- 7. Close Local Area Connection Status.
- 8. Close Control Panel window.

## **D.3.** Test Ethernet Connectivity:

1. Open Windows Command Prompt. Type PING 192.xxx.xxx. (where xxx... represents the IP address programmed into the scale).

C:\WINDOWS\SYSTEM32>ping 192.168.0.3
Pinging 192.168.0.3 with 32 bytes of data: Request timed out.
Reply from 192.168.0.3: bytes=32 time=1ms IIL=128 Reply from 192.168.0.3: bytes=32 time=1ms IIL=128
Reply from 192.168.0.3; bytes=32 time=2ns TIL=128 Reply from 192.168.0.3; bytes=32 time=2ns TIL=128
Ping statistics for 192.168.0.3: Packets: Sent = 4. Received = 4. Lost = 0
Approximate round trip times in milli-seconds: Minimum = ims, Maximum = 2ms, Average = ims
C:\WINDOWS\SYSTEM32>

2. If connection and setting are correct, the port will reply as shown in the example in section D.4, below.

## D.4. Test Scale Serial Communication:

- 1. Set the desired Serial Protocol on scale. This is important to ensure the command sent to scale will function correctly; the scale will not respond to incorrect Host commands.
- 2. Set COMM selection on scale to ETH and SAVE setting.

Terminal Type:	Text	•	Text Settings	] ок
Port Type:	TCP/IP Client	•		Cance
Port Settings				
Remote Host:	192.168.0.3	•		Defaults
Remote TCP port:	82			
Local Interface:				Help
IPv4 any (0.0.0.0)		-		
Local TCP port:				

- 3. Open serial tool like Albatros or Hyperterminal and set the correct Port Type, IP address, and Port setting. Click OK.
- 4. Check the HOME > INFO > IP screen for the Port number. It is typically set to 82. Refer to section 4.10.3 for additional details
- For LAN, if the address is not displayed on the INFO screen the Ethernet is not functional. Make sure the Ethernet cable is connected and PC and scale are powered. There could also be a factory dip switch setting on the older version of the main PCB, by the CAL button, which is not enabled.

5. Open Terminal Port.



6. Enter Serial Protocol supported command.

File Terminal Send Log View Window	- 6
🗋 🚵 🖬 💿 🚳 Str Chr 2 8 10 16 🗙 🕸 🖷	
Montor	Predefined Commands Shift+F112
W <cr></cr>	XP0000 4712
<lf> 000.00LB<cr>20<etx> W<cr></cr></etx></cr></lf>	XP0701
<lf> 000.00LB<cr>20<etx> W<cr></cr></etx></cr></lf>	LCTP 7
<pre>dLF&gt; 002.20LB<cr>00<etx> W<cr></cr></etx></cr></pre>	SI
<lf> 001.00KG<cr> 00<etx></etx></cr></lf>	XP0301 "MODEL"
	Page 1/2
	rage 1/2
	< Page 1/2 ≥ Page 1
Send Command	
Send Command W <cr></cr>	
	Page 1 •
W <cr></cr>	Page 1 •
W CR> •	Page 1 Send Command (F3)

## E Bluetooth Setup

For the BC scale to communicate by Bluetooth the following is required:

- Bluetooth option hardware
- Bluetooth must be enabled in HOME > Set Up > Communication > Bluetooth.

### E.1. Bluetooth Module PC Setup Configuration

1. Locate the BT icon on the lower right corner of the PC screen. Make sure that the wireless feature of the PC is enabled.



- If you do not see a Bluetooth Icon, please consult your IT department to enable the Bluetooth device on your PC.
- 2. Click on the "Show Bluetooth Devices" field.



3. All known BT devices will appear in the list. The BC scale BT module has unique ID that starts with RNBT-xxxx.



4. Click on the Add a Device to add the BC scale BT module. If the BT modules is working correctly, it will appear as a new device.

dd a device Add a printer		
Devices (3)	🚽 🎯 🖞 Add a device	
	Select a device to add to this computer Windows will continue to look for new devices and display them here.	
FireFly-02A8 FireFly-02B5	Windows will continue to look for new devices and display them here.  RNBT-6990 Blauetooth Other	
	What if Windows doesn't find my decise?	

5. Select the device and click **Next**. The PC will try to establish connection with the BT device. If connection is established, the PC will create a pairing code. Click **Next**.

and a second		
🕞 🔮 Add a device		
Select a device to add to this computer Windows will continue to look for new devices and display them here.		Add a device      Select a device to add to this computer      Windows will continue to look for new devices and display them here.      RNRT-F890     Buildooth     Other
What if Windows doesn't find my device?	Nest Cancel	Connecting to device What if Windows doesn't find my device?
🖉 Add a device		
Compare pairing codes between your computer and this device This will verify that you are connecting to the correct device. 96969645 Does the code above match the code on the device. ¥ Yes No The device is not displaying a code	RINET-6990	This device has been successfully added to this computer Windows is now checking for drivers and will install them if necessary. You may need to wait for this to finish before your device is ready to use. To weity'l this device finished installing property, look for it in <u>Devices and Printers</u> .
What if this code does not match the code on my device!	Net Carcel	

 Connection is successful and the new device is added to the list of active devices with which the PC can communicate. The PC will install the driver of the BT device and create a virtual COM port.

## E.2. Serial Communication Setup

- 1. Before opening a serial communication tool, such as HyperTerminal or Albatros, verify the serial COM port assigned to the BT module.
- 2. Right click on the device you want to communicate with, and click on Properties.
- 3. Click on the Hardware field. It will list the COM port assigned to the device.



4. Open the serial communication tool and configure the serial parameter specific to the serial protocol you want to communicate with.

	Terminal Settings				. Xe		
	Terminal Type: Port Type: Port Settings Senal Port:	Test Senal Post (COM) d Senal over Buetoch I 5600 7 Even 1	• • •	Text Settings	OK Cancel Defaulta Help		
Allabour - Efformated	Manual RTS/C RS-485: RTS is When daconn	DTR and/or XDn/XDR s set high while sending sected, try to reopen por 2000 ms	et manually t every	Advanced Settings	1	014	-
00 460	And a state of the					- 27	
Retar		-			Peddived Corese	ede :	
		<b>4</b> 2			Sheve	1.12	
STO 00 500 CR							-
STI0-00 5000-CPU				-	- 65		
and the second second					121		
					1		100
					·	1.2	
					Page 1		
Send Command							
					Send Com	and filt	11
Send file							
deale.r				• 60	Sent He	14	
	Sector and	COMP2 (960) 7 8-1	t House Same	n and connected 😦 FTL d			-
	- secondary		of all consider in other				00.00
							week ?

- Note: The scale serial parameters must match those in the PC in order to send and receive the correct data string.
- 5. The serial communication tool will verify whether the scale is communicating properly with the PC.
- 6. Once communication is established, close down the serial tool to free the COM port for the PC shipping application.

# **F** Special Configuration

The following Price, Custom Message and Logo commands are designed to allow special configuration of the graphical display screen only. The 0270 seven segment display does not support these functions.

For the following commands to work, the scale must be able to communicate by MT SICS serial protocol. For the PRICE command, the primary communication must be SICS protocol. For the Custom Message update or the Logo update, the SICS protocol only needs to be set temporally. It is best to write down the program parameters of the current set up before making any updates. You can also set the CUSTOM Default in the scale to save the current communication set up. Refer to chapter 4, section 13.

The SICS serial protocol can be used with RS232, Virtual USB (Serial by USB), Bluetooth (Serial by Bluetooth), and Ethernet (Serial by Ethernet). The BC scale standard Bluetooth and Ethernet options are already set up to communicate by the serial protocols.

To set the BC protocol to SICS, go to Home > Set-Up > Communication > Serial, and set the following parameters

- BAUD = 9600
- Data Bit = 8
- Parity = None
- Stop = 1
- Proto = SICS

	View Call Tr		
¥ 13	808	ū,	
COM1	Properties		8
	Settings		
1.04	Journala		
	Bits per second	1: 9600	*
	Data bit	s: 8	•
	Part	/: None	_
	7 dit,	r. Tunne	•
	Stop bit	: []	•
	Flow control	I: None	•
		F	Restore Defaults

If the scale is communicating by USB cable, you will also need to set Home > Set-Up > Communication > USB = Virtual.

To send test messages, a terminal program like HyperTerminal can be used. Make sure the COM port is correctly set:

- Baud =9600
- Data bit = 8
- Parity = None
- Stop = 1
- Flow Control = None.

In HyperTerminal, access ASCII setup and click radio buttons for Send Line Ends with the Line Feed, Echo type Characters locally, and Append incoming line feed.

SCII Sending	
Send line ends with	n line feeds
Echo typed charac	ters locally
ine delay: 0 i	milliseconds.
haracter delay: 0	milliseconds.
SCII Receiving	
Append line feeds t	to incoming line ends
Force incoming dat	a to 7-bit ASCII
	eed terminal width
Wrap lines that exc	
Wrap lines that exc	

Note: HyperTerminal is standard on XP systems, but not on Win 7 or later versions. A copy can be downloaded from the internet.

Type an upper case S, then press <ENTER> to see if scale responds with a weight. If it does, the scale is communicating. Type the GSPMSG message and then press <ENTER>.

■ BC Scale Custom N File Edit View C □ ☞ ◎ ▲ ■	all Transfer H	elp			
S S S 0	.000 lb				*
CODICC "D.					
GSPMSG A	icing base	ed on DIM	weight	t"	
GSPMSG A	icing base	ed on DIM	weight	t"	

#### F.1. Price Command

#### F.1.1. Serial Communication

For the Price command to be effective, the scale needs to be set up for MT SICS protocol for both weight and price communication. The host PC can send the price to the scale through the GSPMNY command. The scale display will show the weight and Price as long as there is weight on the platter. Once the scale reads zero again, the price is disabled.

GSPMNY<sp>"currency symbol<sp> value" – Host sends price to scale

The scale will respond with:

- GSPMNY A -to indicate that the message has been accepted.
- GSPMNY L to indicate that the message has not been accepted.

Refer to sections 3.5.7, 4.7.5, and 4.11.8 in this manual.

#### F.1.2. Price Mode with USB report

This feature is for future development.

### F.2. Custom Message Command

The host PC can send a custom message to the scale through SICS protocol, and the message will be stored and displayed when the "custom message" option is enabled.

• GSPMSG<sp>"custom message"

The scale will respond with:

- GSPMSG A -to indicate that the message has been accepted.
- GSPMSG L to indicate that the message has not been accepted.

Only one message can be displayed at a time. Message length should be no more than 30 characters including spaces.

Note: After the message has been sent, the scale may need to be rebooted to display it.

Refer to sections 4.9 and 4.9.5.

## F.3. Logo Command

The host PC can send a custom logo to the scale through SICS protocol, and the image will be stored and displayed when the "Logo" option is enabled. Only one logo at a time can be stored and displayed in the scale. The logo file has to be in a file.bmp format with a size of 5182 bytes. A 2 byte checksum will be added to the end of the file in the download process for a total of 5184 bytes.

Please contact Mettler-Toledo, LLC. for additional documentation on how to upload a specific logo.

## G BC Configuration Tool for Scale Setup

### G.1. Driver Installation

The BC scale Configuration software driver can be downloaded. Program is called BC Serial Configuration Tool. This driver can be downloaded from the METTLER TOLEDO website at.

www.mt.com/ind-bc-scale

Click on the BC model (e.g.: BC-60). Click on the **Download** tab, select **BC Configuration Tool** and download to a folder on the local PC.

#### G.2. Installation

1. To start the installation of the BC Configuration Tool, open the install directory and double-click on the **setup.exe** file.





- 2. Click Next.
- 3. Read the license agreement and select I Agree to continue. Click Next.

BC Configuration Tool	
License Agreement	METTLER TOLEDO
Please take a moment to read the licens Agree", then "Next". Otherwise click "Co	e agreement now. If you accept the terms below, click "I ancel".
Mett	ler-Toledo GmbH 🔥
(herein	after Mettler-Toledo)
Note: This document contains and Spanish.	EULA in English, French, German, Italian
	ement for METTLER-TOLEDO BC ration Tool Software
) I <u>D</u> o Not Agree	• Agree
	Cancel < <u>B</u> ack <u>N</u> ext >

4. Select the installation folder where you would like the installer to install the files, select who can access the program, and click **Next** to continue.

岁 BC Configuration Tool	
Select Installation Folder	METTLER TOLEDO
The installer will install BC Configuration Tool to the following folder. To install in this folder, click "Next". To install to a different folder, enter it	below or click "Browse".
Eolder: C:\Program Files\Mettler Toledo \ BC Configuration Tool\	Browse Disk Cost
Install GSP Configuration Tool for yourself, or for anyone who uses this Everyone     Just <u>m</u> e	computer:
Cancel < <u>B</u> a	ick <u>N</u> ext >

5. After configuring the setup options, click Next to continue.

BC Configuration Tool	
Confirm Installation	METTLER TOLEDO
The installer is ready to install BC Configuration Tool on your computer.	
Click "Next" to start the installation.	
Cancel < <u>B</u> ack	< <u>N</u> ext >

6. The installation can take several minutes to complete and a User Account Control popup window may appear. Select "Yes" on the popup window to continue the installation.

BC Configuration Tool	
Installing BC Configuration Tool	METTLER TOLEDO
BC Configuration Tool is being installed.	
Please wait	
Cancel	< Back Next >

7. When the installation is complete, press Close to exit the installation.

岗 BC Configuration Tool	
Installation Complete	METTLER TOLEDO
BC Configuration Tool has been successfully installed.	
Click "Close" to exit.	
Please use Windows Update to check for any critical updates to the .NET Fra	mework.
Cancel < <u>B</u> ack	

## G.3. Starting the Configuration Tool

1. To start the BC Configuration Tool, select Start > All Programs > Mettler Toledo > BC Configuration Tool.



2. The BC Configuration Tool window appears.

BC Configuration	
Home	0
Read Settings Open Save and Load	Mode: Serial Port: COM13 Communication Settings Mode: Parity: None Parity: None Parity: None Communication Settings
Info Defaults Operating Mode S	ietup
Serial Number: Software Number: Software Version: Read Information from Scale	

3. The BC Configuration Tool must be able to communicate with the scale. From the **Communication Settings** panel, select the proper parameters.

Mode: Serial 🔻	Baud: 9600   Parity: None
Port: COM13 -	Data Bits: 8 🔹 Stop: 1 💌
C	communication Settings

4. These options must match the communication settings of the BC scale before communication can begin.

## G.4. Reading From a Scale

	Info Defaults Operating Mode Setup
	Model:
	Serial Number:
Open File	Software Number:
Save File	Software Version:
Read Write to Settings Scale	Read Information from Scale
Open Save and Load	

To read settings from the scale, either click the **Read Settings** button in the Ribbon control or click the **Read Information from Scale** button in the Info tab.

Note: The Info tab is disabled until a valid configuration is either read from the scale or a BC configuration file is opened.

## G.5. Writing to a Scale

1. To write to the scale, click the Write to Scale button.



2. If the operation is successful, a popup will display, "Menu string successfully written."



3. You may encounter a message reading, **Please press the metrology lock button**, if a setting behind the metrology lock is changed. Press the metrology lock button on the BC to continue.



#### G.6. Reading from a File

1. To read settings from a file, click the Open File button in the Ribbon control.



2. A file selection window will open. Select the desired \*.gsp file and click Open.



## G.7. Saving to a File

1. To save a configuration, click the Save File button in the Ribbon control.



2. Enter the desired file name and click the Save button.

	unient	s      BC Software      Settings	▼ 4 <sub>7</sub>	Search Settings		٩
Organize 👻 Nev	v folder				• ==	0
☆ Favorites ■ Desktop	Â	Documents library Settings		Arrange by:	Folder	•
📕 Downloads	E	Name	^			Date
Recent Places Wade MW	-	settings.gsp				2014
🔚 Libraries						
Documents						
J Music						
E Pictures						
Videos						
Computer	-	« [				
File name:	other_s	ettings.gsp				•
Save as type:	BC Co	nfiguration Files (*.gsp)				•
Save as Type:	BC Co	nfiguration Files (^.gsp)				

#### G.8. Errors

Listed below are the most common errors and the suggested solution:

Port name not found in list	Make sure the BC scale is attached and reopen the BC Configuration Tool.
Could not open serial port	Make sure the BC scale is attached and reopen the BC Configuration Tool.
Serial port read timeout	Make sure the BC scale is attached and reopen the BC Configuration Tool.

## H GEOCAL Codes

## H.1. US Codes by Location

GeoCal <sup>®</sup> USA Location Codes									
State	Code	State	Code	State	Code				
Alabama		Indiana		North Carolina					
Birmingham & North	13	North of Indianapolis	16	Raleigh & North	14				
South of Birmingham	12	Indianapolis & South	15	South of Raleigh	13				
Alaska		Iowa		North Dakota	18				
Anchorage & South	23	North of Des Moines	17	Ohio					
Anchorage – Kotzebue	26	Des Moines & South	16	Akron & North	16				
North of Kotzebue	27	Kansas	14	South of Akron	15				
Arizona		Kentucky	14	Oklahoma	13				
Phoenix & North	12	Louisiana	12	Oregon					
South of Phoenix	11	Maine	18	Salem & North	18				
Arkansas	13	Maryland	15	Salem - Oakridge	17				
California		Massachusetts	17	South of Oakridge	16				
North of Chico	16	Michigan		Pennsylvania	16				
Chico – San Francisco	15	NW of Lake Michigan	18	Rhode Island	16				
San Fran Bakersfield	14	SE of Lake Michigan	17	South Carolina	13				
South of Bakersfield	13	Minnesota	18	South Dakota	17				
Colorado		Mississippi		Tennessee	13				
Denver & North	13	Kosciusko & North	13	Texas					
South of Denver	12	South of Kosciusko	12	NE of Colorado River	12				
Connecticut	16	Missouri		SW of Colorado River	11				
Delaware	15	North of Springfield	15	Utah	13				
Florida		Springfield & South	14	Vermont	17				
West Palm Beach & North	11	Montana		Virginia	14				
South of West Palm Beach	10	Helena & North	18	Washington, DC	15				
Georgia	12	South of Helena	17	Washington State	18				
Hawaii	9	Nebraska	15	West Virginia	15				
Idaho		Nevada	13	Wisconsin					
North of Salmon River Mt.	17	New Hampshire	17	Green Bay & North	18				
South of Salmon River Mt.	16	New Jersey	16	South of Green Bay	17				
Illinois		New Mexico	11	Wyoming					
Bloomington & North	16	New York		North of Casper	15				
South of Bloomington	15	Albany & North	17	Casper & South	14				
5	ĺ	South of Albany	16						

## H.2. Canada

GeoCal <sup>®</sup> Canada Location Codes										
Providence	Code	Providence	Code	Providence	Code					
Alberta		Newfoundland		Prince Edward Island						
Calgary	19	Come by Chance	19	Charlottetown	19					
Edmonton	21	St. John's	19							
				Quebec	19					
British Columbia		Nova Scotia		Charlesbourg	18					
Vancouver	20	Halifax	18	Montreal	19					
Victoria	19			Trois Rivieres	19					
Prince Rupert	22			Ville de Quebec						
		Ontario			20					
Manitoba		Ottawa	18	Saskatchewan	21					
Moose Jaw	20	Sudbury	18	Regina						
Winnipeg	20	Thunder Bay	20	Saskatoon						
		Toronto	17							
New Brunswick		Windsor	16							
Moncton	19									
Saint-John	18									

## H.3. Europe

Country	Geographical latitude	Geo Code value	Country	Geographical latitude	Geo Code value
Austria	46°22'-49°01'	18	Liechtenstein	47°03′ - 47°14′	18
Belgium	49°30′ – 51°30′	21	Lithuania	53°54′ - 56°24′	22
Bulgaria	41°41′ – 44°13′	16	Luxemburg	49°27' - 50°11'	20
Croatia	42°24' - 46°32'	18	Netherlands	50°46' - 53°32'	21
Czechia	48°34′ - 51°03′	20	Norway	57°57′ – 64°00′	24
Denmark	54°34′ - 57°45′	23		64°00' - 71°11'	26
Estonia	57°30′ – 59°40′	24	Poland	49°00′ – 54°30′	21
Finland	59°48′ - 64°00′	25	Portugal	36°58′ - 42°10′	15
	64°00' - 70°05'	26	Romania	43°37′ – 48°15′	18
France	41°20' - 45°00'	17	Slovakia	47°44′ – 49°46′	19
	45°00' - 51°00'	19	Slovenia	45°26' - 46°35'	18
Germany	47°00' - 55°00'	20	Spain	36°00' - 43°47'	15
Greece	34°48′ - 41°45′	15	Sweden	55°20' - 62°00'	24
Hungary	45°45′ – 48°35′	19		62°00′ - 69°04′	26
lceland	63°17′ – 67°09′	26	Switzerland	45°49' - 47°49'	18
Ireland	51°05′ – 55°05′	22	Turkey	35°51′ – 42°06′	16
Italy	35°47′ – 47°05′	17	United Kingdom	49°00' - 55°00'	21
Latvia	55°30' - 58°04'	23		55°00' - 62°00'	23

## H.4. GEOCAL Codes by Latitude and Altitude

The table below designates the specific geocode for the 'point of use' city, based on its latitude and altitude.

An internet search can be done to determine the city's latitude and altitude. For example, the web site linked below is one of several that calculates the latitude and altitude of a city:

		Height Above Sea Level, in Meters											
Latitude North	0	325	650	975	1300	1625	1950	2275	2600	2925	3250		
or South,	325	650	975	1300	1625	1950	2275	2600	2925	3250	3575		
in Degrees and Minutes	Height Above Sea Level, in Feet												
WINUICS	0	1060	2130	3200	4260	5330	6400	7460	8530	9600	10660		
	1060	2130	3200	4260	5330	6400	7460	8530	9600	10660	11730		
0° 0'–5° 46'	5	4	4	3	3	2	2	1	1	0	0		
5° 46'–9° 52'	5	5	4	4	3	3	2	2	1	1	0		
9° 52'–12° 44'	6	5	5	4	4	3	3	2	2	1	1		
12° 44'–15° 6'	6	6	5	5	4	4	3	3	2	2	1		
15° 6'–17° 0'	7	6	6	5	5	4	4	3	3	2	2		
17° 10'–19° 2'	7	7	6	6	5	5	4	4	3	3	2		
19° 2'–20° 45'	8	7	7	6	6	5	5	4	4	3	3		
20° 45'–22° 22'	8	8	7	7	6	6	5	5	4	4	3		
22° 22'–23° 54'	9	8	8	7	7	6	6	5	5	4	4		
23° 54'–25° 21'	9	9	8	8	7	7	6	6	5	5	4		
25° 21'–26° 45'	10	9	9	8	8	7	7	6	6	5	5		
26° 45'–28° 6'	10	10	9	9	8	8	7	7	6	6	5		
28° 6'–29° 25'	11	10	10	9	9	8	8	7	7	6	6		
29° 25'–30° 41'	11	11	10	10	9	9	8	8	7	7	6		
30° 41'–31° 56'	12	11	11	10	10	9	9	8	8	7	7		
31° 56'–33° 9'	12	12	11	11	10	10	9	9	8	8	7		
33° 9'–34° 21'	13	12	12	11	11	10	10	9	9	8	8		
34° 21'–35° 31'	13	13	12	12	11	11	10	10	9	9	8		
35° 31'–36° 41'	14	13	13	12	12	11	11	10	10	9	9		
36° 41′–37° 50′	14	14	13	13	12	12	11	11	10	10	9		
37° 50′–38° 58′	15	14	14	13	13	12	12	11	11	10	10		

http://www.mapcoordinates.net/

		Height Above Sea Level, in Meters											
	0	325	650	975	1300	1625	1950	2275	2600	2925	3250		
Latitude North or South,	325	650	975	1300	1625	1950	2275	2600	2925	3250	3575		
in Degrees and Minutes	Height Above Sea Level, in Feet												
Windles	0	1060	2130	3200	4260	5330	6400	7460	8530	9600	10660		
	1060	2130	3200	4260	5330	6400	7460	8530	9600	10660	11730		
38° 58′–40° 5′	15	15	14	14	13	13	12	12	11	11	10		
40° 5′–41° 12′	16	15	15	14	14	13	13	12	12	11	11		
41° 12′–42° 19′	16	16	15	15	14	14	13	13	12	12	11		
42° 19′–43° 26′	17	16	16	15	15	14	14	13	13	12	12		
43° 26′–44° 32′	17	17	16	16	15	15	14	14	13	13	12		
44° 32′–45° 38′	18	17	17	16	16	15	15	14	14	13	13		
45° 38′–46° 45′	18	18	17	17	16	16	15	15	14	14	13		
46° 45′–47° 51′	19	18	18	17	17	16	16	15	15	14	14		
47° 51′–48° 58′	19	19	18	18	17	17	16	16	15	15	14		
48° 58′–50° 6′	20	19	19	18	18	17	17	16	16	15	15		
50° 6′–51° 13′	20	20	19	19	18	18	17	17	16	16	15		
51° 13′–52° 22′	21	20	20	19	19	18	18	17	17	16	16		
52° 22′–53° 31′	21	21	20	20	19	19	18	18	17	17	16		
53° 31′–54° 41′	22	21	21	20	20	19	19	18	18	17	17		
54° 41′–55° 52′	22	22	21	21	20	20	19	19	18	18	17		
55° 52′–57° 4′	23	22	22	21	21	20	20	19	19	18	18		
57° 4′–58° 17′	23	23	22	22	21	21	20	20	19	19	18		
58° 17'–59° 32'	24	23	23	22	2\2	21	21	20	20	19	19		
59° 32'–60° 49'	24	24	23	23	22	22	21	21	20	20	19		
60° 49'–62° 9'	25	24	24	23	23	22	22	21	21	20	20		
62° 9'–63° 30'	25	25	24	24	23	23	22	22	21	21	20		
63° 30'–64° 55'	26	25	25	24	24	23	23	22	22	21	21		
64° 55'–66° 24'	26	26	25	25	24	24	23	23	22	22	21		
66° 24'–67° 57'	27	26	26	25	25	24	24	23	23	22	22		
67° 57'–69° 35'	27	27	26	26	25	25	24	24	23	23	22		
69° 5'–71° 21'	28	27	27	26	26	25	25	24	24	23	23		
71° 21'–73° 16'	28	28	27	27	26	26	25	25	24	24	23		
73° 16'–75° 24'	29	28	28	27	27	26	26	25	25	24	24		

	Height Above Sea Level, in Meters												
	0	325	650	975	1300	1625	1950	2275	2600	2925	3250		
Latitude North or South,	325	650	975	1300	1625	1950	2275	2600	2925	3250	3575		
in Degrees and Minutes	Height Above Sea Level, in Feet												
initial co	0	1060	2130	3200	4260	5330	6400	7460	8530	9600	10660		
	1060	2130	3200	4260	5330	6400	7460	8530	9600	10660	11730		
75° 24'–77° 52'	29	29	28	28	27	27	26	26	25	25	24		
77° 52'–80° 56'	30	29	29	28	28	27	27	26	26	25	25		
80° 56'-85° 45'	30	30	29	29	28	28	27	27	26	26	25		
85° 45'–90° 00'	31	30	30	29	29	28	28	27	27	26	26		

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Congratulations on choosing the quality and precision of METTLER TOLEDO. Proper use according to these instructions and regular calibration and maintenance by our factory-trained service team ensure dependable and accurate operation, protecting your investment. Contact us about a METTLER TOLEDO service agreement tailored to your needs and budget.

We invite you to register your product at <u>www.mt.com/productregistration</u> so we can contact you about enhancements, updates and important notifications concerning your product.



#### www.mt.com/IND-BC-scale

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